

Age UK Sunderland Job Description

Post **Hospital Discharge Worker**
Responsible To: **Programmes Manager**
Location: **Sunderland Royal Hospital**

Purpose of Post

To work with the Manager to deliver Age UK Sunderland's successful hospital discharge service to provide support for people aged 50 and over when they are discharged from hospital without a formal care package or carer.

Job Description

- To liaise with hospital staff and social work teams to target appropriate referrals to the hospital discharge service
- To visit clients on the wards and in the hospital discharge lounge as appropriate
- To support with the transition of clients from hospital to home
- To visit clients in their home to undertake light house work, shopping and or companionship duties and other identified appropriate support.
- Report to the Manager any issues concerning the client on and after discharge from hospital
- To promote and encourage client's independence wherever possible
- To refer or signpost clients to appropriate Age UK Sunderland and partner services
- Keep client records accurate and up to date
- To advertise and promote the service
- Assist in an effective monitoring and evaluation of the service
- Assist in monitoring health and wellbeing outcomes of clients
- To maintain strict confidentiality at all times
- To adhere to GDPR requirements at all times
- To ensure appropriate risk assessments are in place and adhere to the organisations Lone Worker Policy

- To act as a safeguarding alerter for the organisation
- To abide by and implement all policies and procedures of Age UK Sunderland, including being aware corporately and as an individual for Health and Safety.
- To undertake all reasonable tasks in keeping with the level of responsibility of the post as requested by the Chief Executive Officer

Person Specification

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Essential Criteria

- Understand the pressures and difficulties facing older people on discharge from hospital
- A good level of education
- Have experience of working with older people providing practical support
- Be able to work flexibly and with motivation
- Have the ability to carry out light manual tasks including housework and shopping
- Have excellent verbal and written communication skills working with a number of partners.
- Have excellent organisational skills
- Have record keeping skills
- Be honest, reliable, and trustworthy and maintain confidentiality at all times
- Be I.T. literate with experience of word processing and database
- Car user and use of own transport essential

This post is subject to an Enhanced DBS check