

Our service aims to:

- Improve patient choice
- Improve patient mobility by reducing foot pain
- Improve patient foot health
- Reduce falls
- Promote self care and prevention of foot problems
- Signpost services to patients when required

Our commitment to you:

North East Podiatry takes the dignity and privacy of our patients very seriously and we will at all times respect your confidentiality.

We ask that our team is treated with respect to ensure that you and all other patients are treated safely and quickly.

We aim to provide the best quality of care. If you would like to tell us how we can improve our service, please let us know.

Contact details

The Practice
9 Western Hill, (Nr. The Royalty)
Sunderland
SR2 7PH

Tel: **0191 565 4574**

Email: **nepodiatrists@gmail.com**

Web: **www.northeastpodiatry.co.uk**

All our premises have ground floor access and blue badge parking.



NHS

**Sunderland
Podiatry Service**



Service provided by:



North East Podiatry

What is the Sunderland Podiatry Service?

Your local podiatry service offers the assessment, diagnosis and treatment of pathologies in the lower limbs. Your local NHS podiatry service is provided by North East Podiatry, a leading health care provider who have been providing podiatry for over 30 years.

How do I access the service?

The service is available to all adults who meet the service criteria.

To access the service, patients will require a referral from their own doctor or healthcare professional eg. nurse.

Home visits are available for the housebound.

This is a free service provided to patients on behalf of NHS Sunderland Clinical Commissioning Group.

What does the service treat?

The service includes the treatment and management of the following conditions:

- **Calluses**
- **Corns**
- **Fissures**
- **Metatarsalgia**
- **Nail cutting**
- **Painful nail conditions**
- **Painful verrucae**
- **Wound management**

Useful information

Who will see me?

All our podiatrists are registered with the Health and Care Professions Council.

How soon will I be seen?

Our target is to offer an appointment within three weeks of receipt of referral. Urgent cases will be seen within two weeks.

How long will my appointment take?

The length of your appointment will be dependent on the reason for your visit, but usually takes between 15 and 40 minutes.

How do I cancel or change my appointment?

If you know you cannot keep an appointment please contact the practice as soon as possible. We ask for at least 24 hours notice so that we can offer the appointment to another patient.

Non-English speakers?

Copies of this guide are available in other languages upon request.

