



Volunteer Role Description

Post: Volunteer iPad Support Worker

Responsible to: Active Age Manager

Location: Bradbury Centre and Outreach Venues

Role Purpose

To assist in the delivery of activities using iPads to people living with Dementia and their Carers. To support people in the use of iPads and to enable them to use ICT technology with confidence. The project will be heavily based around reminiscence work and personalised learning that is significant to the participant.

Role Description

To support the delivery of teaching and learning in iPad courses.

To encourage and support people living with Dementia and their Carers in developing ICT skills during iPad sessions.

To work with small groups to facilitate the use of iPads, within the Bradbury Centre and at outreach venues.

To create a fun learning atmosphere

To supervise a group to ensure safety

This post is subject to an enhanced DBS check.

Age UK Sunderland

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Person Specification

Essential Criteria

Have an understanding of Dementia

Be able to support people living with Dementia and the Carers

A good standard of education.

A good working knowledge of ICT.

Enthusiasm for promoting ICT applications in all aspects of individual and communal life.

A sympathetic and helpful manner and an ability to explain complex issues patiently.

Demonstrate the ability to communicate with people at all levels.

Ability to work as part of a team.

Be honest, reliable and trustworthy

Have complete discretion and maintain confidentiality at all times.