



VOLUNTEER JOB ROLE

Job Title: Welfare Benefits Adviser - Volunteer

Working hours: ½ day per week- on average.

Reporting to: Outreach Coordinator

Location: Surrey

Main Duties:

Visiting Older People at home to assist with filling out forms including; Attendance Allowance and Blue Badges.

The role is supported by the Information and Advice team with full training on all benefits for older people. All travel expenses are reimbursed.

Desirable Skills:

- Empathy with concerns of older people
- Patience and good listening skills
- Good communication and literacy skills
- Self motivated
- Ability to work independently and as part of a team
- A commitment to working within the boundaries of Age UK