



## **VOLUNTEER ROLE**

- Title:** Retail Shop Volunteer
- Hours:** 4 hours per week - on a day to suit your availability
- Supported by:** Shop Manager
- Locations:** Age UK Surrey Shop, Haslemere, Esher, Lingfield
- Haslemere:** Wey Hill, Haslemere GU27  
**Esher:** 30-32 High Street, Esher Surrey KT10 9RX.  
**Lingfield:** 23 High Street, Lingfield, Surrey, RH7 6AA
- Main Duties:** You will be greeting customers to make them feel welcome  
Serving customers on the till  
You could help to display and sell merchandise in our shop and be a major part of the team  
Sorting and valuing donated items  
Our revenue helps support our services to older people  
You will select the shop best located for your convenience
- Personal Qualities:** No previous retail knowledge is necessary but you need a desire to learn  
Ability to work as part of a team and also independently  
You have a friendly and helpful attitude at all times
- Skills:** It does not matter whether you have retail experience or you are experienced in shop sales - you will receive all the training and support needed for this role. We want our shop to become known in the local area for being the place to go if you are looking for specific items.  
This is opportunity to gain new skills and experience in retail and you will be in a friendly team and supported by your Manager. The role is an opportunity to gain new skills and experience in retail and merchandising.

You will be attending a new volunteer Induction and shop training.  
The role requires two references which Age UK Surrey will apply for on your behalf. Volunteers need to be age 18 or over.

Expenses: Age UK Surrey will reimburse agreed minor expenses.

**Apply:** For Volunteer Registration form email : [volunteer@ageuksurrey.org.uk](mailto:volunteer@ageuksurrey.org.uk)