

## 1. ABOUT THIS POLICY

- 1.1 We are committed to conducting our business with honesty and integrity and we expect all staff to maintain high standards. Any suspected wrongdoing should be reported as soon as possible.
- 1.2 This policy covers all employees, officers, consultants, contractors, volunteers, casual workers and agency workers.
- 1.3 This policy does not form part of any employee's contract of employment, and we may amend it at any time.

## 2. WHAT IS WHISTLEBLOWING?

Whistleblowing is the reporting of suspected wrongdoing or dangers in relation to our activities. This includes bribery, facilitation of tax evasion, fraud or other criminal activity, miscarriages of justice, health and safety risks, damage to the environment and any breach of legal or professional obligations.

- 2.1 We hope that in many cases you will be able to raise any concerns with your manager. However, where you prefer not to raise it with your manager for any reason, you should contact the Whistleblowing Officer or a trusted individual. Contact details are at the end of this policy. If your concern is about the conduct of the Chief Executive Officer, please contact the Chair of the Board of Trustees directly.
- 2.2 We will arrange a meeting with you as soon as possible to discuss your concern. You may bring a colleague or union representative to any meetings under this policy. Your companion must respect the confidentiality of your disclosure and any subsequent investigation.

## 3. CONFIDENTIALITY

We hope that staff will feel able to voice whistleblowing concerns openly under this policy. Completely anonymous disclosures are difficult to investigate. If you want to raise your concern confidentially, we will make every effort to keep your identity secret and only reveal it where necessary to those involved in investigating your concern.

## 4. EXTERNAL DISCLOSURES

- 4.1 The aim of this policy is to provide an internal mechanism for reporting, investigating and remedying any wrongdoing in the workplace. In most cases you should not find it necessary to alert anyone externally.
- 4.2 The law recognises that in some circumstances it may be appropriate for you to report your concerns to an external body such as a regulator. We strongly encourage you to seek advice before reporting a concern to anyone external. Protect operates a confidential helpline. Their contact details are at the end of this policy.

## 5. PROTECTION AND SUPPORT FOR WHISTLEBLOWERS

- 5.1 We aim to encourage openness and will support whistleblowers who raise genuine concerns under this policy, even if they turn out to be mistaken.
- 5.2 Whistleblowers must not suffer any detrimental treatment as a result of raising a genuine concern. If you believe that you have suffered any such treatment, you should

inform the Whistleblowing Officer or a trusted individual immediately. If the matter is not remedied, you should raise it formally using our Grievance Procedure.

- 5.3 You must not threaten or retaliate against whistleblowers in any way. If you are involved in such conduct, you may be subject to disciplinary action. In some cases, the whistleblower could have a right to sue you personally for compensation in an employment tribunal.
- 5.4 However, if we conclude that a whistleblower has made false allegations maliciously, the whistleblower may be subject to disciplinary action.
- 5.5 Protect operates a confidential helpline. Their contact details are at the end of this policy.

## 6. CONTACTS

<b>Whistleblowing Officer</b>	Catherine Hodgson CEO Catherine.hodgson@ageuksurrey.org.uk
<b>TRUSTED INDIVIDUAL</b>	Joy Allen Chair of the Board of Trustees Joy.allen@ageuksurrey.org.uk
<b>TRUSTED INDIVIDUAL</b>	Steve Avis Trustee Steve.Avis@ageuksurrey.org.uk
<b>TRUSTED INDIVIDUAL</b>	Sarah Rees HR Manager Sarah.rees@ageuksurrey.org.uk
<b>Protect</b> (Independent whistleblowing charity)	Helpline: 020 3117 2520 Website: <a href="https://protect-advice.org.uk">https://protect-advice.org.uk</a>

**Review** - This policy will be reviewed every three years.

Issue	Date agreed by Board of Age UK Surrey	Reviewed
4	25 <sup>th</sup> November 2013	August 2016
4	21 <sup>st</sup> September 2016 (no changes required)	July 2018 July 2019
5	24 September 2019	Dec 23, Jan 24
6	16 <sup>th</sup> January 2024 Board to adopt.	March 2024
7	Updated following CQS audit. Withdrawn.	August 2024
8	Replaced. Document now based on AUK National Template from HRE.	Oct 2024