



Guildford Shopmobility



Helping people stay
independent for over 25 years.

In partnership with Guildford Borough Council.

GUILDFORD
SHOP MOBILITY

SHOPMOBILITY

Shopmobility is a service run by Age UK Surrey and supported by Guildford Borough Council.

Shopmobility provides a selection of manual and powered wheelchairs and scooters to anyone of any age group who experiences difficulty walking around Guildford Town Centre.

This could be as a result of a permanent or temporary disability, frailty, accident or illness.

Who can use Shopmobility?

You **do not have to be registered disabled** to use the scheme; anyone who finds it difficult to walk around Guildford Town Centre can use Shopmobility.

There will always be staff on hand to welcome you and give you full instruction on how to use the mobility vehicle. There is a **practice area in which to familiarise yourself with the vehicle**.

By prior arrangement, you can be met at a pre-set point if you are travelling by taxi, bus or train.

On your first visit to Shopmobility, you will be required to provide 2 forms of identity i.e. driving licence, benefit book, passport etc.

When is Shopmobility open?

Shopmobility is open 6 days a week **Monday to Saturday from 10.00am to 4.30pm**. Closed on Sunday and Bank holidays.



Where is Shopmobility

Shopmobility (Guildford) is situated on **Level 3 of Bedford Road Car Park**. It has its own **free of charge car parking area** alongside the office. Please only use the car park entrance off Laundry Rd (next to the Mary Road car park and the County Court) there are signposts from the outskirts of town.

Shopmobility Guildford, Level 3, Bedford Road, Guildford, GU1 4SA

A pedestrian ramp leads directly to the Friary Shopping Centre and other areas of the town. Disabled toilet facilities are situated in the Friary Centre.

What does the service cost?

Although supported by Guildford Borough Council it is necessary for Shopmobility to make a registration charge to cover administration and insurance costs.

CHARGES ARE AS FOLLOWS:

**6 months registration
(with unlimited use) - £50.00**

**Single visit registration
(daily rate) - £12.00**

Prices valid at April 2026

All scooters and wheelchairs are sanitised before and after use.

Off-Site Hire

Available for offsite hire, manual wheelchair and travel scooter. Hire charges are as follows:

Manual Wheelchair - £6.00 per day, £30.00 per week, additional weeks at £20.00.

Travel Scooter - £12.00 per day, £60.00 per week, additional weeks at £40.00.

A refundable deposit of £50.00 for wheelchair and £100.00 for travel scooter is required along with 2 forms of proof of identity.

FOR MORE INFORMATION:

01483 453 993

shopmobility@ageuksurrey.org.uk

AGE UK SURREY

Our goal is to help everyone aged 50+ make the most of life. We believe that your later years should be fulfilling and enjoyable. That is why we are dedicated to providing a range of services and activities to help you stay independent, healthy and active.

Our Services & Activities

GET THE SUPPORT YOU NEED

- Advice: Scams Prevention / Care / Benefit Entitlements / Housing
- Help at Home
- Gardening Service
- Telephone Befriending
- Lasting Power of Attorney
- Shopmobility (Guildford)
- Independent Care Advice
- Men in Sheds
- GO50 Walks Programme
- Digital Tech Support
- Social Chat Groups
- Vintage Charity Shops

The Clockhouse (Milford)

OUR COMMUNITY CENTRE

- Clockhouse Cafe
- The 10-3 Club (Day Service)
- Dementia Support
- Hearing Advice Clinic
- Hairdressing Salon
- Beauty Therapist
- Exercise Classes
- Sessions for Art, Singing, Bridge



Age UK Surrey is an independent local charity. We work for everyone over the age of 50 offering a wide range of services to help you make the most of life.

We rely on donations to support our local services.

If you would like to get involved by volunteering, fundraising or supporting an event, we would love to hear from you.

For more information please call:

01483 503414

Or visit our website at:

www.ageuk.org.uk/surrey

Do keep in touch and follow us on :



Age UK Surrey

The Clockhouse Community Centre
Chapel Lane, Milford GU8 5EZ

Tel: 01483 503414

Text: 07593 139560

Email: enquiries@ageuksurrey.org.uk

Registered Charity Number: 1036450



I would simply not be able to visit Guildford for shopping or other leisure activities such as having a picnic down by the riverbank if it were not for Shopmobility.

Anil, Shopmobility client

I visited Guildford yesterday and used Age UK Surrey's Shopmobility service.

I just wanted to say how excellent it was, and it made my day very special.

The scooter was robust; coping with hills, and the gentleman a treasure.

Thank you for the excellent service.

Shopmobility client