



Volunteer Role Profile: Home Safety Check Volunteer

Role:	Home Safety Check Volunteer
Location:	Office and Community Based
Supported by:	Age Friendly Programme Manager
Commitment:	2-3 hours a week (Monday – Friday) until May 2022

About Age UK Sutton

Age UK Sutton is an independent, local charity working throughout the London Borough of Sutton to support older people, their families and carers. Our vision is an Age Friendly Sutton, where older people know that they belong, and feel supported and valued.

We offer a range of practical, social and information services and support for people aged 50+ that help them make the most of their later life. As well as providing services, we work to influence wider changes in the community to make Sutton a more age friendly place.

What Does a Home Safety Check Volunteer do?

Age UK Sutton is leading on a new Age Friendly Programme in 2021, delivering small pilots in the borough to make a big impact to older people living in Sutton.

Some older people in Sutton are at greater risk of falls, slips and trips or becoming a victim of financial scams due to the condition and safety of their home. Through the Age Friendly programme, we want more older people in Sutton to feel safe in their own home for longer and to help people make the changes they want to be safer in their own home.

As a Home Safety Check Volunteer, you will complete Home Safety Checks in the homes of older people who have been referred to the programme. You will support clients to look at three specific areas of safety – Environment, Physical Safety and Wellbeing (full training will be provided). You will be required to:

- Visit clients in their homes (across the borough)
- Complete assessments with clients on the telephone and face to face

- Observe a client's environment whilst also sensitively discussing the client's unique environment and circumstances with them
- Follow a process and checklist to ensure all relative information is gathered
- Be sensitive, empathetic and respectful to the client and their personal situation
- Discuss practical options and actions plans with the client
- Signpost to professional services, such as London Fire Brigade, Neighbourhood watch, Occupational Therapists
- Complete paperwork and online systems for feedback and monitoring purposes
- Liaise with the Age Friendly Programme Manager.

This role is open to volunteers who are a minimum of 18 years old and is subject to a DBS (Criminal Record) check.

Volunteer Skills, Experience and Attributes Required

We are looking for volunteers who:

- Are happy to visit clients in their home (by appointment)
- Are confident, friendly, approachable and enthusiastic
- Have excellent interpersonal, communication and listening skills
- Are patient and empathetic
- Are reliable, honest and trustworthy
- Have good administration and IT skills and good attention to detail
- Are willing to attend training and support sessions as required
- Are willing to follow Age UK Sutton policies and procedures, including professional boundaries, data protection and confidentiality, health and safety, safeguarding, equality and diversity.

What We Offer

- Induction, training and support from the Age Friendly Programme Manager
- The opportunity to make a positive difference for older people in Sutton
- The opportunity to meet new people and be part of a great team
- The opportunity to develop new skills and experiences
- Reimbursement of reasonable travel expenses.

To Apply

Please complete the on-line volunteer application form on our website
<https://www.ageuk.org.uk/sutton/get-involved/volunteer/application-form/>

For any questions please email the Volunteering Manager on
volunteering@ageuksutton.org.uk or call 07735 690864.