**Independent Living Support Workers – Age UK Tunbridge Wells**

Are you the right person to work with Older Clients within their homes, can you make a difference to their lives, why not join us and we can give you all the support you need to embark on a new and exciting journey?

Support workers enable older clients to continue to live independently within their own homes by supporting them with domestic tasks.

**Requirements of a support worker:**

* A caring and empathetic attitude
* The ability to work on your own initiative and as part of a team.
* Good listening and communication skills
* The ability to understand and follow policies and procedures
* Good writing skills to fill in documentation
* You will need a smart mobile phone which you can download your work apps

**Responsibilities of a support worker:**

To undertake a wide range of domestic tasks for older people in their own homes according to their individual needs and wishes.

**Outline of Duties:**

* General domestic duties, shopping, medical appointments, social activities
* To co-operate with the service user’s carers, relatives, health service workers, whilst maintaining a flexible approach to the service provided.
* To be punctual and reliable.
* To report to the Service Co-ordinator any concern for the wellbeing of the service user, alerting him/her to any urgent/serious problems.
* To be flexible to the service user’s wishes as to how the work is carried out.
* To work to high standards consistently.
* To adhere to the principle of confidentiality.