



A guide to our services during the coronavirus outbreak

**Delivering services to keep everyone who is
older, as comfortable as possible...**

We want to assure you that we are still here
for you, offering you support and comfort
just by ringing one number...

01977 552114

During these difficult times, we have launched some additional services to meet the new challenges faced by individuals due to the coronavirus.

Some services remain unaffected and our staff will continue to deliver these services safely, whilst some services have been adapted to continue remotely, mainly by phone.

Please see the list below for brief details and visit our website: www.ageukwd.org.uk for more information.



Information & Advice

Information, advice and support for older people and those who care for them.



Connecting Care

Working with a team of professionals across the district addressing your health and social care needs.



Advocacy

Independent support, over the telephone enabling people to make the right choices.



Telephone Befriending

Have a friendly chat over the telephone, with someone who makes time to listen and talk.



Bluebell Emergency Shopping

A short-term shopping service to help older people who are self-isolating to get essential supplies.



Home Shopping

A regular paid for service, taking shopping lists by phone, placing orders and arranging the delivery of supermarket goods directly to your door.



Veteran Support Service

Practical assistance and emotional support for veterans who are isolated through the coronavirus outbreak.



Home Support Services

Bespoke, paid for services to meet your domestic and personal needs, including shorter packages for intermittent periods. (Existing customers only - please use our Out of Hours telephone number 01977 664861)



Hospital Transport Support Service

Comfortable transport taking people to alternative locations to convalesce and/or ensuring their safety and security when returning home. By arrangement with hospital staff.



Wraparound Telephone Support

A new Wraparound Telephone service to support older people who are self-isolating and may be feeling anxious during the coronavirus outbreak.



Time for Tea

Our social events will continue post-lockdown, meanwhile the Time for Tea team is continuing to support on Bluebell Emergency Shopping and the Wraparound Telephone Support services.

Looking to the future...



If you would like to know about any social events we will be planning when the lockdown restrictions are eased, please do tell your Age UK Wakefield District staff member or volunteer.

Welcome to Age UK Wakefield District

Age UK Wakefield District is an independent charity working in Wakefield district to offer support and services to older people. Find out more about us at: www.ageukwd.org.uk

How you can offer support...

Through donations...



Clearing out unwanted items is a feature of the lockdown and we do want those goods. But please bring them when we are open again and have the staff to manage the stock.

Through volunteering...



There are ways you can help us at this time: see Bluebell Emergency Shopping, Telephone Befriending and Wraparound Services.

Through giving...



You can use the Donate button on our webpage and visit [JustGiving](http://www.justgiving.com/ageuk-wakefield) to support our sponsored challenges at www.justgiving.com/ageuk-wakefield

Through fundraising...



Why not organise an event or activity to raise funds for us?

Please contact us if you would like more information about how you can help.

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Registered Charity No: 1096511 Company Limited by Guarantee No: 4512958
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The  team are now supporting the Bluebell Emergency Shopping and Wraparound Telephone Support services