



A guide to our services

**Delivering advice and services for people
who are over 50**

We want to assure you that we are still here
for you, offering you support and comfort
just by ringing one number...

01977 552114

During these difficult times, we have adapted our services to meet the new challenges faced by individuals due to coronavirus.

Some services remain unaffected and our staff will continue to deliver these services safely, whilst some services have been adapted to continue remotely, mainly by phone.

All our services operate to COVID-secure standards.

Please see the list below for brief details and visit our website: www.ageukwd.org.uk or call us on 01977 552114 for more information.



Information & Advice

Information, advice and support for older people and those who care for them.



Connecting Care

Working with a team of professionals across the district addressing your health and social care needs. For example adaptations to your home, checking eligibility for Blue Badge/Pension Credit and other key benefits.



Advocacy

Making sure your voice is heard for the important decisions in your life and clearing the way to communicate with the right people in the most effective way. We will be with you step by step to help get the best results for you.



Telephone Befriending

Have a friendly chat over the telephone, with someone who makes time to listen and talk.



Home Shopping

A regular paid for service, taking shopping lists by phone, placing orders and arranging the delivery of supermarket goods directly to your door.



Veteran Support Service

Working closely with local armed forces organisations to make sure Veterans are aware of all the benefits and services they are entitled to receive.



Home Support Services

Bespoke, paid for services to meet your domestic and personal care needs, including shorter packages for intermittent periods. (Please use our direct telephone number 01977 664861)



Hospital Transport Support Service

Comfortable transport taking people to alternative locations to convalesce and/or ensuring their safety and security when returning home. By arrangement with hospital staff.



Wraparound Telephone Support

Our trained staff are ready to listen and support you if you are feeling anxious about changes to your life due to coronavirus or for any other reason.



Time for Tea

As the social rules are changing rapidly, we are adapting our activity to engage in different ways, with people in the community. Pop Up Time for Tea will be taking place at a number of Covid-safe supermarkets and shopping centres across the district, where our staff will have information about the services we offer and how we can support you. Ring our main number or see our website for details.

Looking to the future...



If you would like to know about any social events we will be planning when the lockdown restrictions are eased, please do tell your Age UK Wakefield District staff member or volunteer.

Welcome to Age UK Wakefield District

Age UK Wakefield District is an independent charity working in Wakefield district to offer support and services to older people. Find out more about us at: www.ageukwd.org.uk

How you can offer support...

Through donations...



We are operating within the Government rules so closed until, at least, December. We are always grateful for your donations of goods but please bring them when we are open again and have the staff to manage the stock. Please check the website for any opening announcements.

Through volunteering...



There are ways you can help us at this time: see Telephone Befriending and Wraparound Services and ask us about supporting our Digital Inclusion programme.

Through giving...



You can use the Donate button on our webpage and visit JustGiving to support our sponsored challenges at www.justgiving.com/ageuk-wakefield



Through fundraising...

Why not organise an event or activity to raise funds for us?


Please contact us if you would like more information about how you can help.

Age UK Wakefield District

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Registered Charity No: 1096511 Company Limited by Guarantee No: 4512958
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The  team are now busy developing new ways to engage that are COVID secure, to protect all participants.

 THE ARMED FORCES
COVENANT FUND TRUST

