

We are hiring!



Wraparound Support Worker

Hours: 30 hours per week
Location: Across Wakefield District
Salary: £12.61 per hour

At Age UK Wakefield District, we believe everyone deserves to feel heard, supported, and valued- especially during life's more difficult moments.

Our Wraparound Service offers emotional and wellbeing support to older adults who may be feeling low, anxious, lonely, or coping with loss and major life changes. We listen. We care. We help people find their strength again.

About you

You're empathetic, a great listener, and passionate about supporting others. You'll bring:

- Experience in a mental health or wellbeing support role
- Understanding of older adults' emotional health needs
- Confidence delivering support face-to-face, by phone, or online
- Strong communication, organisation, and record-keeping skills
- A caring, person-centred approach

The Role

As a Wraparound Support Worker, you'll be a trusted listener and a gentle guide. You'll work with older adults one-to-one or in small groups- by phone, in their homes, or out in the community- offering time, space, and understanding as they explore ways to improve their emotional wellbeing. You'll help people set personal goals, connect with local support networks, and take small, meaningful steps toward feeling more confident, connected, and hopeful about the future. Every conversation you have, every moment you share- it all makes a difference.

Why you'll love working with us

You'll join a warm, dedicated team making a real difference in people's lives. We offer:

- Opportunities for career development (many of our senior leaders grew within the charity)
- Flexible working arrangements
- Modern IT equipment and responsive tech support
- Training for your role and beyond
- 25 days' holiday + Bank Holidays (pro rata)
- Company Sick Pay
- A strong commitment to staff wellbeing- we're a proud Mindful Employer

We're a caring, inclusive, and responsive organisation that values collaboration, learning, and empowerment. If you share these values and want to make a real difference, we'd love to hear from you.

For an informal chat, call Sophie Jackson on 07935 008859

✉ admin@ageukwd.org.uk

☎ 01977 552114

For more information, visit our web at

🌐 www.ageukwd.org.uk

