

## SERVICE INFORMATION – BEREAVEMENT JANUARY 2022

Key	Status	A = Advisor	C = Commissioner	P = Provider	Notes
	Audience	A = Adult	B = Both	C = Children	Where two distinct services are provided by same organisation both are listed. Where levels 2 or 3 are offered, it is understood that Level 1 signposting is also offered, where appropriate

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1	A	A	SWYFPT	Staff Network LGBT Lead	<p>Provides liaison and networking opportunities for members of SWYFPT staff, identifying as LGBTQ+, across the whole SWYFPT footprint. With email and Drop virtual 'Drop In' sessions members exchange information, advice and news.</p> <p><b>Bereavement link</b> - There to advise through discussion, should there be an issue but none reported to date. Does not include retired members of staff, where known vulnerabilities of isolation and fear of disclosure, driven by less enlightened views on gender fluidity in previous decades, were considered a potential issue to be explored within the district.</p> <p><b>NICE Level 1</b> – would support a member on request, research most appropriate support and signpost to bereavement services.</p> <p><b>Insufficiently supported Loss</b> Loss of social circle where COVID related isolation, especially related to a bereavement, has created a fear of returning solo to previous LGBTQ+ bars LGBTQ+ experienced counsellors who can relate to the person seeking help due to loss</p>
2	A	A	Wakefield Council	Public Health - Older Adults	<p>Provides liaison, advice and review service to support policy development and commissioning across Wakefield Council and NHS Wakefield CCG in specific topic areas.</p> <p><b>Bereavement link</b> - focus on older people. Supported development of first iteration of Wakefield District Bereavement Service. Maintains close links through 'Advanced Care Planning' and 'Dementia Strategy' developments and representation on partnerships and groups.</p>

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					<p><b>NICE Level 1</b> – encouraging all specialist areas to provide support and referral / signposting.</p> <p><b>Insufficiently supported Loss</b></p> <p>Staff experiencing repeated loss of residents/patients in their care, often for long periods, some managing distress, where close relationships are formed.</p> <p>Loss of current and anticipated way of life through dementia diagnosis.</p>
3	A	A	Wakefield Council	Public Health - Health Improvement	<p>Provides liaison, advice and review service to support policy development and commissioning across Wakefield Council and NHS Wakefield CCG in specific topic areas.</p> <p><b>Bereavement link</b> - focus on the community. Improving outcomes through partnerships (e.g. though hospitals) and particular support as Champion for Unpaid Carers, including Young Carers. Reducing inequalities throughout the district, supporting Live Well Wakefield Small Grant scheme and improving awareness of financial support for funerals for those living in areas of deprivation.</p> <p><b>NICE Level 1</b> – encouraging all specialist areas to provide support and referral / signposting.</p> <p><b>Insufficiently supported Loss</b></p> <p>Pre-bereavement preparation for Young Carers</p>
4	A	C	Wakefield Council	Adult social care - care home, prisons, safeguarding	<p>Commissioning and Managing services with focus on Mental Health for Working Age Adults. Responsible for one of council run care homes (dementia) two prisons and Adult Safeguarding. Working closely with SWYFPT and CAMHS to supported linkages and pathways.</p> <p><b>Bereavement link</b> - Supporting awareness and access to bereavement services across defined areas.</p> <p><b>NICE Level 1</b> – encouraging all specialist areas to provide support and referral / signposting.</p> <p><b>Insufficiently supported Loss</b></p> <p>None noted</p>
5	A	C	Wakefield Council	Adult Social Care - support in community,	<p>Commissioning of projects supporting access to good health, community learning improvement, with a focus on Supported Living</p>

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				addressing inequalities.	<p>for people have a learning disability or Autism and joint provision of specialist mental health services for inpatients .</p> <p><b>Bereavement link</b> - Not a part of routine conversations with client base but would encourage signposting and referral.</p> <p><b>NICE Level 1</b> – encouraging all specialist areas to provide support and referral / signposting.</p> <p><b>Insufficiently supported Loss</b></p> <p>Supported Living personal assistants who work for long periods with their clients, suffer through bereavement and must transfer immediately to another client.</p> <p>People with high-functioning autism, unable to access/gain benefit from mainstream bereavement services.</p>
6	A	C	Wakefield Council	Adult Social Care – Integrated Care	<p>Assesses need for social care support for adults, creates outcome-based care plan with client. Commissions organisations to provide elements of care and appoints them to appropriate clients.</p> <p><b>Bereavement link</b> – a major trigger for new needs when partner dies and responsibility when death occurs in the community.</p> <p><b>NICE Level 1</b> – Providing access to bereavement services through referral as part of care plan.</p> <p><b>Insufficiently supported Loss</b></p> <p>Immediate support for older isolated people in community due to resource issues and waiting times.</p>
7	A	C/P	Wakefield Council	Adult Social Care - safeguarding team and social care direct	<p>Assesses need for social care support for adults, creates outcome-based care plan with client. Commissions organisations to provide elements of care and appoints them to appropriate clients.</p> <p>Responsible for a locality plus Adult Safeguarding Team and Social Care Direct (the Front Door.) Work closely with Immediate Care Team from health perspective.</p> <p><b>Bereavement link</b> – a major trigger for new needs when partner dies and responsibility when death occurs in the community.</p> <p><b>NICE Level 1</b> – Providing access to bereavement services through referral as part of care plan.</p> <p><b>Insufficiently supported Loss</b></p>

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					<p>Advocacy for adults with Learning Disabilities when they lose their children into Care.</p> <p>Socially isolated in Supported Living due to mental / physical ill health.</p>
8	A	P	Wakefield District Housing	Well-being and mental health	<p>Supports WDH tenant households with impaired mental health across a range of difficulties and losses. Where bereavement is identified as the main cause of problems experienced, the person will be supported through conversation and referred on for specialist support. Also covers those who are facing a bereavement.</p> <p><b>Bereavement link</b> – As part of a mental health consultation, bereaved tenants are supported and signposted to specialist services.</p> <p><b>NICE Level 1</b> – Trained mental health worker, provide information and access to bereavement services through referral and signposting.</p> <p><b>Insufficiently supported Loss</b> None noted</p>
9	A	P	Marie Curie Hospice	Hospice community commission - helper service nursing service bereavement drop-in groups	<p>Commissioned to provide bereavement services to hospice clients/families and Bradford residents. This team also runs an open Drop-In remote bereavement service that anyone can access. The Helper (companion) and Nursing (night sitting) services are also part-commissioned by NHS Wakefield CCG and cover pre-bereavement support.</p> <p><b>Bereavement link</b> – part of the core offer for patient families, skills used to deliver Drop In for wider use and pre-bereavement work supports informal carers through anticipatory grief.</p> <p><b>NICE Level 2</b> – trained emotional support workers, development of coping strategies and provision of tools to support loss.</p> <p><b>Insufficiently supported Loss</b> Bereavement Loss for children, often observed as excluded from spiritual and cultural rituals which provide understanding and closure. Left feeling loss and confusion.</p>

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					Cultural under-representation indicating a lack of connection/understanding with those communities Pet bereavement – significant emotional impact where pet provided important relationship.
10	A	P	Mid Yorkshire NHS Trust	Patient experience	Part of Patient Experience remit to support bereaved families, with hospital bereavement team, completing paperwork and administration. When patient has no known family, by posting on social media to find relatives and lost friends. <b>Bereavement link</b> – Supporting families through bereavement in hospital, providing practical and advisory support and signposting to specialist services. <b>NICE Level 1</b> – Providing a sensitively practical role in administration and access to bereavement services through signposting. <b>Insufficiently supported Loss</b> Insufficient support for teenagers who have lost their parents or grandparents.
11	A	P	Survivors Of Bereavement By Suicide	Volunteer with experience bereavement support	National online charity, with 56 support groups throughout the UK for any 18+ adult bereaved by suicide. Run by 220 volunteers with experience, provides support by email, telephone, video chat, groups, online forum, with 2 years follow-up post. Monitoring progress through shared journals. People make friends and go on to volunteer. List of support services on informative <a href="#">webpage</a> . <b>Bereavement link</b> – Dedicated service from bereavement specialist team at Prince of Wales Hospice, with volunteers for adults in the Wakefield District. . <b>NICE Level 2</b> – Providing trained emotional support workers, development of coping strategies and provision of tools to support loss, with other specialist support information. <b>Insufficiently supported Loss</b> Insufficient support for children bereaved by suicide Insufficient support for those with suicide ideation

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12	A	P	MHA Communities Wakefield And District	Addressing loneliness, befriending service, trips, exercise classes, lunch clubs	Based at Thorneycroft, delivers activities and groups for over 55-year-olds living in the community to help prevent social isolation and live later, live well. This includes activity groups, lunch clubs, a b <b>Bereavement link</b> – through activities and befriending, support clients through a bereavement, keeping them connected with the community and refer / signpost to specialist services. <b>NICE Level 1</b> – Providing emotional support/ a listening ear and signposting to bereavement services. <b>Insufficiently supported Loss</b> -None noted
13	A	P	Prince Of Wales Hospice	Wakefield district bereavement service	Commissioned to deliver ‘Wakefield Adult Bereavement Service’ providing 6 sessions of support and guidance. Support provided through 121 sessions and groups following assessment. Does not include counselling. (Please see Report Appendix 3 for pathway) <b>Bereavement link</b> – Dedicated service from bereavement specialist team at Prince of Wales Hospice, with volunteers for adults in the Wakefield District. . <b>NICE Level 2</b> – Providing trained emotional support workers, develop coping strategies and provide tools to support loss. <b>Insufficiently supported Loss</b> More support for staff with long-term relationships with residents in care (‘Just B’ type approach) <sup>1</sup>
33	B	P	Prince Of Wales Hospice Own	Hospice client care	The hospice bereavement service offers flexible, person-centred support and counselling to relatives and friends who have had contact with the hospice before the death. Also offers counselling for pre-bereavement to patients and loved ones. (See Report Appendix 4 for pathway) <b>Bereavement link</b> – As part of a Hospice Care, bereaved clients are supported until they are ready to move on or referred into specialist bereavement services. <b>NICE Level 3</b> – Trained counsellors and support workers provides bereavement and psychological support, signposting to specialist bereavement services through referral, as required.

<sup>1</sup> <https://www.mentalhealthatwork.org.uk/resource/just-b-counselling-and-trauma-phone-helpline/>

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					<p><b>Insufficiently supported Loss</b> Supporting people with Learning Difficulties through bereavement</p>
32	B	P	Wakefield Hospice	WY&H Grief and Loss telephone support	<p>External Support is provided through support of West Yorkshire &amp; Harrogate Grief &amp; Loss helpline calls and webchat response, offering health and social care staff support and referral to psychological support.</p> <p><b>Bereavement link</b> – If a bereaved client is assessed as having complicated grief, they will be offered therapy, otherwise they would be referred into specialist bereavement services.</p> <p><b>NICE Level 2</b> – Trained counsellors offer bereavement support and signpost and refer to specialist counselling services for complicated grief.</p> <p><b>Insufficiently supported Loss</b> Family/friend moving into Care, job, income, cognition, mobility, home, sensory faculties, social role, safety and dignity. For children loss of celebrating exams and moving to a high school</p>
48	B	P	Wakefield Hospice	Hospice client bereavement support	<p>For service users known to the hospice; 1:1 bereavement counselling for children and adults, (level 3 counselling, run face to face and virtually. Peer groups support and pre – bereavement support offered.</p> <p><b>Bereavement link</b> If a bereaved client is assessed as having complicated grief, they will be offered therapy/ referred into specialist counselling services.</p> <p><b>NICE Level 3</b> – Trained counsellors will treat complicated grief as part of a bereavement but will also signpost and refer to specialist bereavement services.</p> <p><b>Insufficiently supported Loss</b> People are currently suffering through many losses - services required to promote resilience</p>
14	A	P	Age UK Wakefield District	Wraparound - telephone support for over 50's	<p>Provides telephone support for people experiencing low-level mental ill health, anxiety, depression, isolation, loss or difficulty with significant life changes.</p>

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					<p><b>Bereavement link</b> – a major trigger for new needs when partner dies for an older adult.</p> <p><b>NICE Level 2</b> – trained emotional support workers, development of coping strategies and provision of tools to support loss.</p> <p><b>Insufficiently supported Loss</b> Immediate face to face support for loss through suicide.</p>
15	A	P	Mid Yorkshire NHS Trust	Macmillan cancer patient and family support	<p>The Macmillan service meets with patients and their families to provide emotional, financial and practical support.</p> <p><b>Bereavement link</b> – Infrequently meet with bereaved people but provide a listening ear, provide a ‘Coping with bereavement’ booklet and signpost to specialist services.</p> <p><b>NICE Level 1</b> – Providing a listening ear and access to bereavement services through signposting.</p> <p><b>Insufficiently supported Loss</b> The pre-bereavement phase of parental loss in children.</p>
16	A	P	Age UK Wakefield District	Integrated Care Hubs, Older People	<p>Provides one holistic assessment to identify areas of an older person's life where they may benefit from additional support, to enable them to remain independent and safe within their own home. This includes a range of ‘in-house’ support and referrals out to Integrated Care Hub partners and other services.</p> <p><b>Bereavement link</b> – a major trigger for new needs when partner dies for an older adult.</p> <p><b>NICE Level 1</b> – Providing access to bereavement services through referral as part of agreed plan.</p> <p><b>Insufficiently supported Loss</b> Death of a pet, particularly stressful for older isolated person, with long-term and often dependent relationship with the pet and without ability to manage a replacement.</p>
17	A	P	South West Yorkshire Foundation Partnership Trust (SWYFPT)	Wakefield Admiral Service - dementia	<p>Wakefie19ld Admiral Service supports people and carers, following a dementia diagnosis w20ith mental health issues and family dynamics. Specialise in supporting people where the needs are more complex.</p> <p><b>Bereavement link</b> – Develop relationships pre-bereavement through difficult times so close relationship already. Provide</p>



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					<p>emotional support for up to 12 weeks after death and is still a need refer out to known bereavement and mental health specialist teams.</p> <p><b>NICE Level 2</b> – Providing trained emotional support workers for initial post – bereavement stage, assisting with development of coping strategies.</p> <p><b>Insufficiently supported Loss</b> None noted</p>
18	A	P	Mid Yorkshire NHS Trust	Child death review	<p>Supports family when death of a person under 18 in hospital. Practical and advisory role, preparing for the Child Death Review – 3 months from death and any Coroner’s Office involvement. Provides day to day support, including, where required, funeral arrangements. Undertakes follow-up phone call a month later.</p> <p><b>Bereavement link</b> – Supporting families through child bereavement providing practical and advisory support and signposting to specialist services. Supporting hospital staff through traumatic death.</p> <p><b>NICE Level 1</b> – Providing an educational role and access to bereavement services through signposting.</p> <p><b>Insufficiently supported Loss</b> The pre-bereavement phase of parental loss in children.</p>
19	A	P	Gasped	Support in Community To employment Male domestic abuse	<p>Work with male victims of domestic abuse, seeing more clients in 2 than forecast one year. Employ a wide skill set, including substance misuse, homelessness and bereavement to provide family and 121 support.</p> <p><b>Bereavement link</b> – a major trigger for emotional support, often revealed through addressing other needs.</p> <p><b>NICE Level 2</b> – trained emotional support workers, development of coping strategies and provision of tools to support loss.</p> <p><b>Insufficiently supported Loss</b> Loss of sensory faculties and mobility Loss of safety and dignity</p>

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20	A	P	The Luke & Marcus Trust	Telephone and group support for bereavement through drug overdose.	<p>Fully voluntary provider supporting parents/carers of people who have died through drug overdose. Serving Yorkshire, by holding monthly support group coffee mornings, yearly retreats and other events, sending cards and flowers on anniversaries and birthdays. Provide educational talks at local schools warning against use of drugs.</p> <p><b>Bereavement link</b> – Dedicated emotional support service from volunteers with experience by phone, groups and post.</p> <p><b>NICE Level 1</b> – Providing a listening ear and moral support to the bereaved and educational role with schoolchildren and parents for prevention.</p> <p><b>Insufficiently supported Loss</b> None noted</p>
21	B	C	Wakefield Council	Public Health - Suicide Pre & Post-vention	<p>Supports development and monitoring of the suicide prevention services, including children and adolescents, within the WT&amp;HICP Region.</p> <p><b>Bereavement link</b> - Ensures access to post-vention support for families bereaved by suicide, linked through WY&amp;HICP Suicide Bereavement Service (See Appendix X for sample weekly dashboard). With suicide ideation an issue in suicide bereavement commissioned specific Children and Adolescent support for the district.</p> <p><b>NICE Level 2</b> – provision of trained bereavement support workers (also Level 1 support and referral / signposting through online newsletters)</p> <p><b>Insufficiently supported Loss</b> Very young children through sudden death when parents observed as less able to ‘close’. Ripple effect impact of suicide, beyond grief, (fear, guilt etc.) to a wide group of acquaintances.</p>

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22	B	C/P	NHS Wakefield CCG -	Trinity PCN GP	<p>Build relationships with clients for weeks or months and send bereavement cards to / call the families, post-bereavement, to make them aware they are there for them. They have information about some patients but others they know nothing about. If straight-forward, patients are referred to Mental Health Services. If they require specialist bereavement care, they are referred to POWH, as only commissioned service.</p> <p><b>Bereavement link</b> – As part of a general practice consultation, bereaved patients are supported and referred into to specialist commissioned services.</p> <p><b>NICE Level 1</b> – Trained GP, provide discussion time and onward access to bereavement services through referral.</p> <p><b>Insufficiently supported Loss</b>            Loss – need commissioned service for children to refer into.            Loss – people not identified as needing help - involved in public campaign to train healthcare professionals to enquire more if clients need help/referral to counselling.</p>
23	B	C/P	NHS Wakefield CCG-	West Wakefield PCN GP	<p>Provides appointment for patients who discuss their bereavements. Often the ‘first port of call’ as people do not how or where to access support with practical and emotional issues. Signpost and refer to commissioned district services (Prince of Wales Hospice)</p> <p><b>Bereavement link</b> – As part of a general practice consultation, bereaved patients are supported and referred into to specialist commissioned services.</p> <p><b>NICE Level 1</b> – Trained GP, provide discussion time and onward access to bereavement services through referral.</p> <p><b>Insufficiently supported Loss</b>            Loss of equality in accessing flexible and person-centred bereavement support - Clients of a hospice (patient and family) have immediate access a flexible and higher level of support with counselling than those referred into the commissioned Wakefield District Bereavement Service. If death anticipated and within care system support is there, is it occurs in the community patients may struggle alone or bring the problem to their GP.</p>

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					Loss of access – a well-promoted Single Point Of Access is required for bereavement services to provide greater opportunity for those suffering a bereavement to gain the help they need outside (or without) friends and family.
24	B	C/P	St George's Lupset Ltd	Change, Hope and Transition - grief and loss service	<p>Provide support for all kinds of loss, operating a person-centred approach. Provide services from Adult Education to childcare and community transport, with many groups and classes. Decided to commission own 'Loss and Grief' support service which can accommodate bereavement if not complicated or requiring counselling. Brings this type of support to west of district, providing ease of access for all.</p> <p><b>Bereavement link</b> – Dedicated provider of emotional support for Loss and Grief, including bereavement.</p> <p><b>NICE Level 2</b> – Trained support workers provide Loss and Grief support, for a variety of losses including healthy and resurfacing bereavement, signposting to specialist bereavement services through referral, as required.</p> <p><b>Insufficiently supported Loss</b> Loss of connectivity leading to loss of support for all Wakefield District residents. Bereavement services are fragmented and patchy across the district – needs a smoother pathway establishing with more ports of call for people simply wanting to talk to some who is not family and gain support from other. Needs directory and agreed referral methods across all parties.</p>

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25	B	P	Samaritans (Wakefield Branch)	Telephone emotional support and post-vention suicide advice and education	<p>Support people through telephone, email and webchat/online services and 121. Provide emotional support to enable them to explore their thoughts and feelings and where appropriate, signpost them to a specialist organisation. Also provide support for those who are impacted by a suicide, working alongside other organisations. Run 'Step by step' with trained volunteers for practical support &amp; advice to schools, colleges &amp; other youth settings that have been affected by a suspected suicide or attempted suicide.</p> <p><b>Bereavement link</b> – As part of a Samaritan's remit, bereaved clients are supported and referred into specialist bereavement services.</p> <p><b>NICE Level 2</b> – Trained support workers provide bereavement and emotional support, signposting to specialist bereavement services through referral, as required.</p> <p><b>Insufficiently supported Loss</b> None noted</p>
26	B	P	West Yorkshire And Harrogate Grief And Loss Support Service	Telephone help line for grief and loss for anyone in district, including staff in health and social care	<p>A free telephone helpline with online chat facility, where specialist advisors offer information and advice to anyone struggling with feelings of loss, whether as a result of bereavement or other loss such as loss of a way of life. Where appropriate, people are signposted to local place-based services for specific counselling or other support. Helpline for health and social care or voluntary sector workers provides referral for more specific psychological support.</p> <p><b>Bereavement link</b> – Dedicated provider of emotional support for mixed loss and grief, including bereavement.</p> <p><b>NICE Level 2</b> – Trained support workers provide bereavement and emotional support, signposting to specialist bereavement services through referral, as required.</p> <p><b>Insufficiently supported Loss</b> None noted</p>

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27	B	P	Deaf Ex Mainstreamers	Engagement / Representation	<p>People are referred to the service through online outreach, job centres and also colleges. Young people are assessed and offered services based on their needs. Deliver face to face monthly events and work through Zoom when necessary. Currently no incidents of clients needing support through bereavement.</p> <p><b>Bereavement link</b> – If a client distressed through bereavement would support and seek out specialist services.</p> <p><b>NICE Level 1</b> – If identified through the group work, would liaise directly and seek out specialist support.</p> <p><b>Insufficiently supported Loss</b> Potential Loss though barriers to communication through disability, with mainstream services.</p>
29	B	P	Carers Wakefield	Support unpaid carers	<p>Support unpaid adult carers adults to manage own health and care for their loved one, encouraging take up of Primary Care, Carers Card. Also support Carers whose loved one now in a care home. On bereavement the allocated support worker supports emotionally for up to 14 months and signposts to the appropriate bereavement service.</p> <p><b>Bereavement link</b> – As part of a Carer support, bereaved clients are supported until they are ready to move on or referred into specialist bereavement services.</p> <p><b>NICE Level 1</b> – Trained support worker provides emotional support and signposting to bereavement services through referral, as required.</p> <p><b>Insufficiently supported Loss</b> Loss – support for carers is provided by CW&amp;D but more required for those who lose</p> <ul style="list-style-type: none"> <li>• Caring role and focus in life</li> <li>• Companionship and physical presence</li> </ul> <p>Also have scheme supporting Young Carers with different reporting</p>

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30	B	P	Turning Point	Talking Therapies – Improving Access to Psychological Therapies (IAPT)	<p>IAPT Talking Therapies service treating common mental health problems such as depression and anxiety disorders.</p> <p>Where bereavement is recent (within first 6 months) service users are given psychoeducation for grief at assessment and signposted to bereavement support services.</p> <p>Where grief is linked to a common mental health problem such as depression and/or anxiety talking therapies may be offered following an initial assessment.</p> <p><b>Bereavement link</b> – If a bereaved client is assessed as having complicated grief or traumatic loss, they will be assessed and offered therapy where appropriate, otherwise they would be referred into specialist bereavement services.</p> <p><b>NICE Level 2 &amp; 3</b> – Trained counsellors will treat complicated grief as part of a depressive episode but will otherwise signpost and refer to specialist bereavement services.</p> <p><b>Insufficiently supported Loss</b> Loss of income, loss linked to infertility for both men and women.</p>
31	B	P	Rycroft Youth And Community Centre	All-ages drop-in groups and activities	<p>Youth club; over 50s group; Future in Mind community navigators; ESF community projects - all services are drop-in. Run groups for 8-19 and over 50 with no set timeframes, or eligibility criteria. Open to everyone, no case work.</p> <p><b>Bereavement link</b> – If a service-user is bereaved, they will be given emotional support and signposted into known bereavement services.</p> <p><b>NICE Level 1</b> – Leisure Centre support workers provide emotional support and signposting to bereavement services.</p> <p><b>Insufficiently supported Loss</b> Young people’s mental health through long waiting list even when assessed as having suicidal ideation. Different experience of bereavement – need more informed choice of what is available to suit individuals</p>

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34	B	P	Wakefield Stroke Recovery Service	Stroke survivors and carers support	<p>Service designed to help patients understand stroke through group sessions and classes. Encourages community engagement and provide emotional support, whilst advising around risk factors of stroke. It is a person-centred approach with a plan agreed with partners in care. When there is a death, they support the families and signpost to bereavement services.</p> <p><b>Bereavement link</b> – As part of a stroke management and advice service, bereaved clients (normally carers) are supported until they are ready to move on. If having specific issues referred into to specialist bereavement services.</p> <p><b>NICE Level 1</b> – Trained stroke support worker provides emotional support and signposting to bereavement services through referral, as required.</p> <p><b>Insufficiently supported Loss</b></p> <p>Loss – support for people still alive with stroke, who may have:</p> <ul style="list-style-type: none"> <li>• lost their self-intuition</li> <li>• lost the ability to communicate</li> <li>• lost currently experienced and anticipated life</li> </ul>
35	B	P	Next Generation Youth & Community Project (Mosque)	Mosque support	<p>Voluntary organisation based in the community with drop-in sessions of community regeneration, youth and support to older people, with benefits advice and provide food bank. Works closely with mosques for families, provides a bridging link to official institutions.</p> <p><b>Bereavement link</b> – Supports families with paperwork and obtaining the body to fulfil Muslim rites on death. Founding member of Wakefield Muslim Funeral Service –volunteer lead and dependent upon goodwill. Cannot always provide same levels of service, which would be possible if a commissioned service with adequate resources.</p> <p><b>NICE Level 1</b> – Provides support to the community by easing processes observed to reduce distress and ensure Muslim right are observed within the mosque for the whole community. Signposts for additional support if required outside the mosque.</p> <p><b>Insufficiently supported Loss</b></p>



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					<p>Loss of spiritual observance – when a body cannot be released for rapid transportation to Asia.</p> <p>Loss of counselling opportunities - where mainstream bereavement organisations cannot offer Muslim compliant support.</p> <p>Loss of opportunity to understand emerging approaches to suicide, gender fluidity etc. – need for two-way learning to bridge these gaps.</p>
36	B	P	Well Woman Centre	Mental health and emotional practice	<p>Provide services for women only 16+, after an initial assessment to determine if it is a complex or normal type of bereavement. Operate a person-centred approach and deal with all kinds of loss. Counsellors cover IAPT and complex bereavement. Also refer out or signpost to other bereavement services CAB or Age UKD for practical support and PoWH for bereavement support.</p> <p><b>Bereavement link</b> – Dedicated provider of emotional support for mixed loss and counselling for complicated bereavement. Often complicated by other issues.</p> <p><b>NICE Level 3</b> – Trained counsellors will treat complicated grief as part of a bereavement but will otherwise signpost and refer to specialist bereavement services. Emotional support also offered</p> <p><b>Insufficiently supported Loss</b></p> <p>Support for women who have had a termination</p> <p>Survivors of terror attacks</p> <p>Refugees who have lost everything</p> <p>Mothers who have lost children into care</p>
37	C	C	Wakefield District Council	Public health children - tackling inequalities	<p>Oversee commissioned teams and contracts addressing health inequalities e.g. school nurses, breast feeding support, children and families through COVID loss with Star Bereavement.</p> <p><b>Bereavement link</b> – Provision of support through referral to Star for bereavement.</p> <p><b>NICE Level 1</b> – Services commissioned link into and refer to trained support workers for child bereavement, referring to specialist bereavement services, as required.</p> <p><b>Insufficiently supported Loss</b></p>

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					<p>Loss of opportunity - feedback from community children that short-term funded not worth time investment as just comfortable when service closes. Expectation that children should respond quickly to intervention when it can take a long time to adjust.</p> <p>Loss of family and environment when children are moved into care</p> <p>Need more variety of services to support different needs – e.g. more focus on transition from primary school to high school.</p>
38	C	C/P	Wakefield Council	Children and Young People Services - SEND	<p>Public statutory service which looks after children and young people from the age of 0-18 SEND 25. Ensuring children are healthy, developing and safe. If children unsafe at home they are removed and taken into care. Currently 648 children in their care, they act in 'loco parentis'. Where services required the council does not run, they commission them. Work with Child Protection Services and Foster / care companies and homes.</p> <p><b>Bereavement link</b> – As part of child protection service they refer to internal Emotional Well-Being team who work with council owned facilities. For Loss and Grief in other areas they would refer into a commissioned service.</p> <p><b>NICE Level 2</b> – Provide or commission trained support workers, to provide bereavement support. If there are underlying complex mental health issues involved referred to CAMHS / other specialist support and work with schools.</p> <p><b>Insufficiently supported Loss</b></p> <p>Loss is a huge area in child protection and care often involving loss of family, security and home environment but mainly managed within the service and through referral. While children are in their care, they run groups to help inform them how they got into care and their life story.</p>
39	C	C/P	Wakefield City Council	Children social care – Child Health and Protection	<p>Statutory council service, also supports children &lt;18 in care (SEND 25). Service provides protection for health and development, removing children into care when at risk of significant suffering. Through assessment the child's needs are understood and services selected to intervene. For children in Council homes, bereavement</p>

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					<p>is supported through Health and Well-Being Team and where in community through CAMHS and the child's school, supported as appropriate by Psych Ed.</p> <p><b>Bereavement link</b> – Provision of support through 'in house' and partner teams for Loss and Grief, including bereavement. Referred out where appropriate</p> <p><b>NICE Level 3</b> – Trained support workers provide Loss and Grief support, for a variety of losses including healthy bereavement, signposting to specialist bereavement services through referral, as required.</p> <p><b>Insufficiently supported Loss</b></p> <p>Loss of safety and security through domestic abuse/parental conflict delivers impact on children, affecting emotional development.</p> <p>Loss of safety – when insufficient accommodation for the client to into and away from the situation.</p> <p>Loss of safety and security through repeated behaviour in mother through domestic abuse, needs more time to assimilate better ways of thinking and role models (like PAUSE project in Hackney)</p> <p>Loss of self-esteem when children not supported out of sexually harmful behaviour.</p>
40	C	P	Wakefield Council	Psychology support to education (Educational Psychology Service - EPS)	<p>Carry out statutory assessment of children and young people's special educational needs and disabilities requiring support beyond the school's remit. Deliver a 'traded service' into participating schools to support staff delivering individual case work support based upon individual needs, staff training and systemic development. Also provides critical incident (an incident that significantly affects the community of the school) and mental health support to all schools.</p> <p><b>Bereavement link</b> – Support teachers to aid bereaved children through written guides on Loss and 121 staff support from Educational Psychology Service. Signpost to Children First Hubs and Star.</p>

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					<p><b>NICE Level 1</b> – Provide psychology guidance over bereavement to staff who interact with each child and whole school support where a critical incident has occurred involving a death.</p> <p><b>Insufficiently supported Loss</b>            Loss through Traumatic death – terrorist, suicide, drug overdose            Loss of parental support – through divorce, prison</p>
41	C	P	Star Bereavement	Children's bereavement service	<p>Provides bereavement support for young people up to 18 through web-based referral form and through professionals (schools, GPs). Background phone calls, home visit assessment, 2 pathways: Invited to join interest groups for 'healthy grief' and Peer Support and 121 counselling sessions for 'complicated or disruptive grief.' Further assessment and review based on resilience building.</p> <p><b>Bereavement link</b> – Dedicated service from bereavement specialist team at Star Bereavement and volunteers with experience 15+.</p> <p><b>NICE Level 2</b> – Providing trained bereavement support workers, development of coping strategies and provision of tools to support loss. Referring on to CAMHS if there are underlying mental health issues. Encourage clients to value other support on offer from schools and the community.</p> <p><b>Insufficiently supported Loss</b>            Loss of parents through separation – different but profound effect on young people but huge area and not attractive to funders            Loss through exclusion – when adults not prepared to manage the death with children and keep them in the dark.            Loss through lack of awareness – in areas of deprivation children are less likely to reach out for help.</p>
42	C	P	Wakefield Council	Young Carers Team	<p>Delivery of weekly zoom sessions for young carers and partnership working with multi-agency partners to ensure the whole family (where there is a young carer) is linked into the right support at the right time.</p> <p><b>Bereavement link</b> – If raised as an issue would liaise directly and signpost to Star Bereavement</p>

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					<p><b>NICE Level 1</b> – If identified through the group work, would liaise directly and signpost to Star Bereavement</p> <p><b>Insufficiently supported Loss</b></p> <p>None noted</p>
43	C	P	Horbury Churches Together	Breakthrough youth - representing and supporting young people	<p>A range of support/activities for young people including youth clubs, duke of Edinburgh, performing arts, guitar lessons, football, one to one mentoring, small group self-esteem groups, LGBTQ+ groups, Christian group, lunchtime outreach in the local high school, detached youth work, book club, volunteer/community involvement, university placements, trip, residential.</p> <p><b>Bereavement link</b> – Not a common topic amongst the groups of children. If a child were bereaved, they would seek to support and find specialist help as required.</p> <p><b>NICE Level 1</b> – Provides support to all children but would seek referral for specialist support as required.</p> <p><b>Insufficiently supported Loss</b></p> <p>None noted.</p>
44	C	P	Children's First Hub	Bereavement specialist for parents and children	<p>Children First Hub Lead for practitioners, providing support working with children, parent's, schools' decisions and judgements. Called on to help with child bereavement (experience with CRUSE)</p> <p><b>Bereavement link</b> – Provides direct support to children and supports staff. Works closely with Star to assist children through a bereavement.</p> <p><b>NICE Level 3</b> – Provides support services for child bereavement, working with Children First Hub staff and Star Bereavement.</p> <p><b>Insufficiently supported Loss</b></p> <p>More support required for grandparents and family members in terms of finance and emotion.</p>

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45	C	P	Young Healthwatch Wakefield	Under 25s health and Social Care Representation	<p>Give a voice to children young people (C &amp; YP) and listen to their experiences of health &amp; social care services. Engage with VCS youth groups across the district to collect issues &amp; concerns from C &amp; YP. Work with Wakefield college and the pupil referral unit (PRU) youth parliament and provide volunteering opportunities.</p> <p><b>Bereavement link</b> – If a member distressed through bereavement would support and seek out specialist services.</p> <p><b>NICE Level 1</b> – If identified through the group work, would liaise directly and seek out specialist support.</p> <p><b>Insufficiently supported Loss</b> Loss of family and friends moving into Care / Away, job, income, home, mobility, safety, dignity, sensory, cognition, social role</p>
46	C	P	Barnardo's Children Service	Children support – via CAPS (advocacy service) and WESAIL (SENDIASS) CAPS – Children's Advocacy Participation service WESAIL - Wakefield Early Support Advice Information Liaison SENDIASS – Special Educational Needs Disabilities Information Advice Support Service	<p>Operate the services providing; Advocacy (CAPS) for children with Special Educational Needs up to age 25, children in care, child protection and young offenders. Also runs the independent visitors for children in care. SENDIASS working to provide information, advice and guidance for parents, carers, children and young people where child/young person has SEN. Mainly work with the parent/carer to make sure they get the services they need.</p> <p><b>Bereavement link</b> – Provision of support through referral to Star for bereavement but develop own resources until 6 months has elapsed since time of death.</p> <p><b>NICE Level 1</b> – Commissioned to support through trained workers who assist in immediate post bereavement period, referring to specialist bereavement services, as required.</p> <p><b>Insufficiently supported Loss</b> More services for pre-bereavement required with families to support them. Through COVID increase in impact of loss of friendships, loss of routine (hard on children with autism) loss of normality, friends moving away, parental separation.</p>

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47	C	P	Wakefield Child and Adolescent Mental Health Service (CAMHS)	Single Point of Access (SPA) triage, pathways, counselling and groups	<p>Operate a single point of access (SPA) system and triage self and parental referrals across pathways with groupwork for low level issues, 121 sessions x 3 for more complex issues and most serious referred to counselling in CAMHS Core for 6-8 sessions or Cognitive Behavioural therapy (CBT) with specialist services. Referred out to REACH team if an emergency situation. There is a waiting list and people are signposted to external agencies.</p> <p><b>Bereavement link</b> – As part of mental health provision will support a child through shock and loss through group work and if underlying cause to sessions and counselling. If purely a bereavement situation suicide post-vention would refer to Star.</p> <p><b>NICE Level 2</b> – Provide trained support workers, development of coping strategies and provision of tools to support loss. Referring on to Star for specific bereavement support. If there are underlying complex mental health issues involved referred to specialist support. Also, direct clients to other support on offer from schools and the community.</p> <p><b>Insufficiently supported Loss</b>            Loss of family, security and home environment - Children taken into care            Loss of family, country and culture – unaccompanied asylum seekers</p>