

Befriender Just Connect

Purpose	Befrienders offer companionship for housebound and/or isolated older adults in Waltham Forest. Where possible, befrienders should encourage integration back into the community.
Project Manager	Befriending Manager
Time Commitment	1 hour per week (plus travel time to and from the
	older person's house) for a minimum of 6 months
Main Tasks of the Role	

- To visit a housebound and/or isolated older person in their home to chat, help with activities or introduce new activities.
- To help the older person maintain and/or regain their self confidence, allowing and encouraging them to do as much as possible themselves.
- Offer social support, for example accompanying the older person to social events.
- To listen to the older person if they want to talk about the things that concern them, and offer reassurance when appropriate or refer them back to the Befriending Manager.
- Volunteers will need the ability to relate to people on a one-to-one basis
- Keep the Age UK WF office informed of the older person's general well being, any significant difficulties, incidents or concerns.
- Attend Induction and training

What we expect from our volunteers	What the volunteer can expect from us
 For you to be committed and reliable For you to be aware of Health and Safety issues at all times For you to work within Age UK Waltham Forest's Equal Opportunities Policy and Confidentiality Policy For you to attend a one-off induction 	 You will receive an induction to the organisation and to your role You will be provided with training and support

DBS (formerly CRB) checks are required for Volunteer roles for one-to-one work with older people. We will arrange this for you and you will not incur any costs.

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