# REPORT OF THE TRUSTEES AND AUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2020

**FOR** 

AGE CONCERN WIGAN BOROUGH (A COMPANY LIMITED BY GUARANTEE)

Fairhurst
Statutory Auditor
Chartered Accountants
Douglas Bank House
Wigan Lane
Wigan
Lancashire
WN1 2TB

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### REPORT OF THE TRUSTEES for the Year Ended 31 March 2020

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2020. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

#### **OBJECTIVES AND ACTIVITIES**

#### Objectives and aims

The Charity's objectives and aims are to improve the welfare of the elderly in the Wigan District by providing a range of services that meets their specific needs.

The Charities Act 2011 requires charities to report on how their aims meet the public benefit test contained in the Act.

The Trustees have considered this guidance.

There are two key principles of public benefit.

Principle 1: There must be an identifiable benefit or benefits.

Principle 2: Benefit must be to the public, or section of the public.

The Memorandum of Association of Age Concern Wigan Borough identifies the objectives as;

'To promote the relief of elderly persons in any manner which now or hereafter may be deemed by law to be charitable in and around the Metropolitan Borough of Wigan'.

#### **CHIEF OFFICER'S REPORT**

#### General trading environment

The external operating environment remains very challenging and continues to provide limited opportunities for the organisation to secure additional, significant income. We continue to explore all options open to us to provide additional income and enhance our ability to deliver quality services to the local population.

#### **Quality Assurance and Impact**

During the year, the organisation was able to retain its external quality assurance marks. These demonstrate our ongoing commitment to achieving the highest levels of quality across our work. We retained the Advocacy Quality Performance Mark after external assessment and also the ISO 9001 Standard. Together with our other quality marks, they help to differentiate us and emphasise the priority we give to quality assurance.

During the year, 98.9 per cent of respondents said that they would recommend our services to their friends and family. We supported 3,523 individual older people with a range of services and also secured £2,285,435 of additional income for local people; our best ever result!

### REPORT OF THE TRUSTEES for the Year Ended 31 March 2020

#### **OBJECTIVES AND ACTIVITIES – continued**

#### **Charitable Services**

At the end of the year we said goodbye to our hugely successful Ambition for Ageing programme. This had been instrumental in developing a wide variety of age friendly initiatives in Pemberton, Leigh and Atherton. Late in 2019 we heard that our bid to the Soil Association to develop work around access to affordable, healthy and sustainable food had been successful. This work was delayed by the onset of the Covid-19 and will begin during late 2020 across Wigan Central, Ince and Hindley wards.

#### Covid 19

As the financial year closed, the Covid-19 pandemic was taking hold and caused a sudden and major disruption to our work. In the final couple of weeks of the year we were forced to close our Home Help service and many of our other services operated a reduced offer for the duration of lockdown.

#### **Charged for Services and Products**

During the year we continued to grow the successful Home Help service and invested in new software to support the administration of the expanding service. This, along with Handyperson, offers us an opportunity to trade, generating valuable income for the organisation as well as delivering vital support to enable older people to live independently.

#### **Priorities for the Immediate Future**

The organisation is fortunate in having a reasonable level of reserves to insulate us from some of the immediate challenges; we must not allow these reserves to distract us from making the necessary and sometimes difficult decisions about what is in the longer term interest of the organisation and, more importantly, how we best carry forward our mission to improve lives and make a difference every day.

#### STRATEGIC REPORT

#### **Financial position**

The trustees report a net deficit for the charity of £46,861(2019: surplus of £128,498) arising from both unrestricted and restricted funds, and has a healthy net assets figure of £1,142,668, mainly comprising cash at bank.

#### **Income**

Total income for 2020 was £771,731 (2019: £879,538) representing a decrease of 12%, which was mainly due to legacies received of £118,672 in 2019. Without the legacies the charity has seen an increase in income of £10,865 (approx 1%) mainly due to an increase in Home Help and donations received.

As always, Trustees and Senior Officers continue to seek new sources of income given the changes in Council funding over the recent years.

#### **Expenditure**

Whilst the charity has seen no effective increase in income (excluding legacies) as mentioned above, there has also been an increase in expenditure. This has gone from £751,040 to £818,592 in 2020, increasing by £67,552 in 2020 (9%) compared to the previous year. This is due to wages, grants paid and repairs recording a positive figure in 2020 rather than a negative in 2019 due to dilapidation accruals release.

#### **Reserves policy**

The organisation holds sufficient reserves to be able to manage an unexpected withdrawal of income from other sources as well as ensuring that it retains sufficient designated reserves for any liabilities arising from building lease costs and staff redundancy. The value of the designated funds within unrestricted funds stand at £590k as at 31st March 2020 (2019 - £590,000).

### REPORT OF THE TRUSTEES for the Year Ended 31 March 2020

#### STRUCTURE, GOVERNANCE AND MANAGEMENT

#### **Governing document**

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

It is registered as a Charity with the Charity Commission.

#### Recruitment and appointment of new trustees

The charity has a stable and well qualified board of trustees and directors, capable of exercising appropriate authority over the affairs of the organisation.

#### Organisational structure

The organisation became an incorporated body on 20th October 2004 when it became a charitable company limited by guarantee. A board of directors meets regularly throughout the year to administer the affairs of the charity. A chief officer is appointed by the directors to manage the day to day operation of the charity.

The strategic direction and priorities for the organisation are determined by the directors, and subject to regular review. All policies and procedures are approved by the directors. The chief officer represents the organisation within the Age UK Network in the North West. Directors are also involved in the Council of Governors at Wrightington, Wigan and Leigh NHS Trust.

#### Induction and training of new trustees and directors

New trustees and directors are inducted according to a defined policy. This includes an opportunity to meet staff and acquaint themselves with services. Extensive written guidance is also provided to help trustees and directors understand their legal obligations under charity and company law, the Charity Commission guidance on public benefit, content of the Memorandum and Articles of Association, the committee and decision making processes, the business plan and recent financial performance of the charity. There are regular opportunities for the board to consider external developments including extended board sessions and events.

#### Related parties

The charity's wholly owned subsidiary, Age UK Wigan Borough Enterprises Limited, carried out non charitable trading activities, principally the running of a retail shop. However all activities ceased at the end of September 2018 and the shop was shut.

There are well established relationships with the local authority, Wigan Borough Clinical Commissioning Group, other NHS trusts, and local third sector organisations.

#### Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees confirm that they have reviewed the major risks to which the charity is exposed and have established systems to mitigate these risks. These include:

- A duty on the Chief Officer to consider the nature and level of risk associated with new or continuing activities
- Approved policies and procedures for the organisation
- Support for training and development programmes to meet identified needs and mitigate risk
- Planning to understand and mitigate financial organisation risks associated with all activities
- Provision within the budget for risks associated with the premises
- Maintaining adequate insurance cover for all organisational activities

#### REFERENCE AND ADMINISTRATIVE DETAILS

**Registered Company number** 

5004789 (England and Wales)

**Registered Charity number** 

1103022

#### REPORT OF THE TRUSTEES for the Year Ended 31 March 2020

#### REFERENCE AND ADMINISTRATIVE DETAILS

#### Registered office

Pennyhurst Mill

Haig Street

Wigan

Lancashire

WN3 4AZ

#### **Trustees**

Chairman - B W Shepherd Vice Chair - Dr B D Whittell Treasurer - M T Hothersall J W Maloney Lady J L Smith Bsc

R W Nash

K P McHugh (resigned 10/7/2020)

#### **Company Secretary**

J W Maloney

#### **Senior Statutory Auditor**

John B S Fairhurst BA(Hons) FCA

#### **Auditors**

Fairhurst

Statutory Auditor

**Chartered Accountants** 

Douglas Bank House

Wigan Lane

Wigan

Lancashire

WN1 2TB

#### **Solicitors**

Alker Ball Healds

A1 Sovereign Business Park

Kings Croft Court

Wigan

Lancashire

WN1 3AP

#### **Bankers**

Barclays Bank PLC 6 Market Place Wigan, Lancashire

WN1 1QS

Santander Corporate & Commercial Banking

Bridle Road

Bootle

Merseyside

L30 3GB

#### **Subsidiary company**

Age UK Wigan Borough Enterprises Limited - Company Number: 03315916

#### **Chief Officer**

Day to day management of the charity is delegated to Mr J.McArdle.

### REPORT OF THE TRUSTEES for the Year Ended 31 March 2020

#### TRUSTEES' RESPONSIBILITY STATEMENT

The trustees (who are also the directors of Age Concern Wigan Borough for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Report of the t directors, on		 	•	board of tr	rustees, as	the	company
		 ••••					
J W Maloney -	Trustee						

### REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF AGE CONCERN WIGAN BOROUGH

#### **Opinion**

We have audited the financial statements of Age Concern Wigan Borough (the 'charitable company') for the year ended 31 March 2020 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2020 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

#### **Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

#### Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

#### Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

### REPORT OF THE INDEPENDENT AUDITORS TO THE MEMBERS OF AGE CONCERN WIGAN BOROUGH

#### Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

#### **Responsibilities of trustees**

As explained more fully in the Trustees' Responsibilities Statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

#### Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

#### Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

John B S Fairhurst BA(Hons) FCA (Senior Statutory Auditor)
for and on behalf of Fairhurst
Statutory Auditor
Chartered Accountants
Douglas Bank House
Wigan Lane
Wigan
Lancashire
WN1 2TB
Date:

## STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT) for the Year Ended 31 March 2020

	Notes	Unrestricted funds £	Restricted funds	2020 Total funds £	2019 Total funds £
INCOME AND ENDOWMENTS FROM					
Donations and legacies	3	3,878	24,727	28,605	142,133
Charitable activities	6				
Local authority contracts		117,277	-	117,277	117,897
Service level contracts		70,000	-	70,000	70,000
Grants other		-	323,770	323,770	306,241
Other trading activities	4	186,848	-	186,848	156,666
Investment income	5	7,415	-	7,415	5,070
Other income	7	37,816		37,816	81,531
Total		423,234	348,497	771,731	879,538
EXPENDITURE ON Charitable activities Charitable activities Governance costs Grants awarded	8	434,071 35,598	166,638 13,093 169,192	600,709 48,691 169,192	551,626 45,947 153,467
Total		469,669	348,923	818,592	751,040
NET INCOME/(EXPENDITURE)		(46,435)	(426)	(46,861)	128,498
Transfers between funds	21	7,817	(7,817)		
Net movement in funds		(38,618)	(8,243)	(46,861)	128,498
RECONCILIATION OF FUNDS					
Total funds brought forward		1,138,985	50,544	1,189,529	1,061,031
TOTAL FUNDS CARRIED FORWARD		1,100,367	42,301	1,142,668	1,189,529

#### **CONTINUING OPERATIONS**

All income and expenditure has arisen from continuing activities.

### STATEMENT OF FINANCIAL POSITION 31 March 2020

FIXED ASSETS	Notes	2020 £	2019 £
Tangible assets Investments	15 16	8,322 2	2,784
		8,324	2,786
CURRENT ASSETS Debtors Cash at bank	17	38,991 1,163,848	86,226 1,242,636
		1,202,839	1,328,862
CREDITORS Amounts falling due within one year	18	(68,495)	(142,119)
NET CURRENT ASSETS		1,134,344	1,186,743
TOTAL ASSETS LESS CURRENT LIABILITIES		1,142,668	1,189,529
NET ASSETS		1,142,668	1,189,529
FUNDS Unrestricted funds Restricted funds	21	1,100,367 42,301	1,138,985 50,544
TOTAL FUNDS		1,142,668	1,189,529
The financial statements were approved and were signed on		authorised fo	or issue on

The notes form part of these financial statements

B W Shepherd - Trustee

### STATEMENT OF CASH FLOWS for the Year Ended 31 March 2020

	Notes	2020 £	2019 £
Cash flows from operating activities Cash generated from operations Interest paid	1	(100,202) (679)	26,383 (897)
Net cash (used in)/provided by operating ac	tivities	(100,881)	25,486
Cash flows from investing activities Purchase of tangible fixed assets Interest received  Net cash (used in)/provided by investing activities	tivities	(7,815) 7,415 (400)	(1,441) 5,070 3,629
Cash flows from financing activities Intercompany loan increase		22,493	(16,409)
Net cash provided by/(used in) financing ac	tivities	22,493	(16,409)
Change in cash and cash equivalents in the reporting period Cash and cash equivalents at the		(78,788)	12,706
beginning of the reporting period		1,242,636	1,229,930
Cash and cash equivalents at the end of the reporting period		1,163,848	1,242,636

### NOTES TO THE STATEMENT OF CASH FLOWS for the Year Ended 31 March 2020

### 1. RECONCILIATION OF NET (EXPENDITURE)/INCOME TO NET CASH FLOW FROM OPERATING ACTIVITIES

	2020	2019
	£	£
Net (expenditure)/income for the reporting period (as per the		
Statement of Financial Activities)	(46,861)	128,498
Adjustments for:		
Depreciation charges	2,277	2,891
Interest received	(7,415)	(5,070)
Interest paid	679	897
Decrease/(increase) in debtors	30,826	(41,877)
Decrease in creditors	(79,708)	(58,956)
N ( 1 ( 1 ) ( 1 1 ) ( 1	(100, 202)	26 292
Net cash (used in)/provided by operations	(100,202)	26,383

#### 2. ANALYSIS OF CHANGES IN NET FUNDS

	At 1/4/19 £	Cash flow £	At 31/3/20 £
Net cash Cash at bank	1,242,636	(78,788)	1,163,848
	1,242,636	(78,788)	1,163,848
Total	1,242,636	(78,788)	1,163,848

#### NOTES TO THE FINANCIAL STATEMENTS for the Year Ended 31 March 2020

#### 1. STATUTORY INFORMATION

Age Concern Wigan Borough is a private company, limited by guarantee, registered in England and Wales. The company's registered office can be found on page 3 of the Trustees Report.

#### 2. ACCOUNTING POLICIES

#### Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value.

#### Preparation of consolidated financial statements

The financial statements contain information about Age Concern Wigan Borough as an individual company and do not contain consolidated financial information as the parent of a group. The charity is exempt under Section 399(2A) of the Companies Act 2006 from the requirements to prepare consolidated financial statements.

#### **Income**

All income is recognised in the Statement of Financial Activities once the charity charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grant have been met, it is probable that the income will be received and the amount can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by executor(s) of the Trust that a distribution will be made, or when a distribution is received from the estate. receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution.

Income received in advance of a provision of other specified service is deferred until the criteria for income recognition are met.

The sales of services for the Handyperson services, which exclude Value Added Tax are included in Local Authority contract income and are unrestricted. This is made up of a monthly grant, recognised as the other charitable grants are, and individual invoiced jobs which are recognised on completion.

Home Help income is classed as unrestricted trading income and is recognised when a job is completed.

#### **Interest receivable**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

#### **Expenditure**

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 2. ACCOUNTING POLICIES - continued

#### Allocation and apportionment of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include office costs, finance, personnel, payroll and governance costs which support the charity activities. These costs have been allocated by reference to the head count by employee within the specific activity.

#### **Operating leases**

The charity classifies the lease of equipment as operating leases; the title of the equipment remains with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

#### Tangible fixed assets

Tangible fixed assets are included at cost or valuation less depreciation and impairment.

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Short leasehold - over the remaining term of the lease

Electrical equipment - 20% on cost
Fixtures & fittings - 12.5% on cost
Motor vehicles - 33% on cost
Computer equipment - 20 - 33% on cost

#### **Impairment of assets**

At each reporting date assets are reviewed to determine whether there is any indication that those assets have suffered an impairment loss. If there is an indication of possible impairment, the recoverable amount of any affected asset is estimated and compared with its carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in the profit and loss.

Where an impairment loss subsequently reverses, the carrying amount of each asset is increased to the revised estimate of its recoverable amount, to the extent that the increased carrying amount does not exceed the carrying amount that would have been determined (net of depreciation) had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised as income immediately.

#### **Taxation**

The charity is exempt from corporation tax on its charitable activities.

#### Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

#### Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

#### **Financial instruments**

The company holds only basic financial instruments, as defined under Section 11 of FRS 102.

Trade and other debtors and prepayments are initially recognised at the transaction price and thereafter stated at amortised cost using the effective interest method, less impairment losses for bad and doubtful debts except where the effect of discounting would be immaterial. In such cases, the receivables are stated at cost less impairment losses for bad and doubtful debts.

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 2. ACCOUNTING POLICIES - continued

#### **Financial instruments**

Short term financial liabilities, including trade and other creditors, any overdrafts and related party loans, are measured at transaction price. Financial liabilities that have no stated interest rate and are payable within one year shall be measured at the undiscounted amount due, those payable after one year should be measured at amortised cost, using the effective interest rate method.

#### **Investments**

Fixed asset investments are stated at cost less impairment, in accordance with paragraph 10.53 of the Charities SORP (FRS 102).

#### Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid deposits.

#### Legal status of the Charity

The Charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding up is limited to £1.

#### 3. DONATIONS AND LEGACIES

3.	DONATIONS AND LEGACIES		
		2020 £	2019 £
	Donations	28,479	18,320
	Gift aid	126	5,141
	Legacies	<del>-</del>	118,672
		<u>28,605</u>	142,133
4.	OTHER TRADING ACTIVITIES	2020	2019
	Home Help	£ 186,848	£ 156,666
5.	INVESTMENT INCOME	2020	2019
		£	£
	Deposit account interest	<u>7,415</u>	5,070

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 6. INCOME FROM CHARITABLE ACTIVITIES

υ.	INCOME FROM CHARITA	DEE MOTIVITA	LLD		2020	2010
	Local authority contracts Service level contracts Grant income	Local authority contracts £ 117,277 117,277	Service level contracts £ 70,000	Grants other £ - 323,770	2020  Total activities £ 117,277 70,000 323,770  511,047	2019  Total activities £ 117,897 70,000 306,241 494,138
	Grant income is analysed as:					
	Bright days HCO Hospital Ambition for ageing Housing and care options Advocacy				2020 £ 42,107 4,098 169,999 56,684 50,882	2019 £ 36,531 - 155,716 56,684 57,310 306,241
7.	OTHER INCOME				2020	2019
	Other income				£ 37,816	£ 81,531
	Major items above £1,000:				2020	2019
	Utility contributions Pennyhurst Mill rents - Age UK Partner payments Items under £1,000 Eric Wright Trust Sustainability grants Receipts from Age UK re closu				£ 1,574 9,000 15,000 (1,284) - 13,526 - 37,816	£ 881 6,750 28,526 3,103 17,500 - 24,771 81,531

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 8. CHARITABLE ACTIVITIES COSTS

<b></b>	Charitable activities Governance costs Grants awarded	Direct Costs (see note 9) £ 600,709 - 66,326	Support costs (see note 10) £ 48,691 102,866	Totals £ 600,709 48,691 169,192
		667,035	151,557	818,592
9.	DIRECT COSTS OF CHARITABLE ACTIVITIES		2020 £	2019 £
	Staff costs Rent, rates and water Insurance Light and heat Telephone Postage and stationery Sundries Motor and travel Computer costs Repairs and maintenance Volunteer expenses Training and recruitment Consultancy Legal and professional fees Grants paid Un-claimable VAT Depreciation		426,578 45,602 6,211 8,461 6,160 15,196 25,657 21,929 7,741 3,796 1,823 3,090 9,314 3,850 66,326 13,024 2,277 667,035	396,884 44,803 6,621 7,683 6,974 13,193 29,437 22,835 5,967 (16,979) 2,150 688 4,968 8,021 54,867 16,375 2,891 607,378
10.	SUPPORT COSTS		Governance	
	Governance costs Grants awarded	Management £  99,729  99,729	costs £ 48,691 3,137 51,828	Totals £ 48,691 102,866

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 10. SUPPORT COSTS - continued

Governance costs include the costs of compliance with constitutional and statutory requirements, external audit and legal costs.

Support costs, included in the above, are as follows:

Μ			~~	m	^*	
IVI	ar	ıa	ge	m	en	1

Grant support costs			2020 Grants awarded £ 99,729	2019 Total activities £ 94,612
Governance costs				
			2020	2019
	Governance	Grants	Total	Total
	costs	awarded	activities	activities
	${\mathfrak L}$	£	£	£
Wages	31,651	3,137	34,788	33,594
Pensions	2,099	-	2,099	2,058
Auditors' remuneration	4,500	-	4,500	4,500
Accountancy and legal fees	9,762	-	9,762	8,001
Bank charges and interest	679		679	897
	48,691	3,137	51,828	49,050

#### 11. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2020	2019
	£	£
Auditors remuneration	4,500	4,500
Depreciation - owned assets	2,277	2,891
Redundancy payments	3,351	17,971
Dilapidation costs	-	12,750
Property rental	40,000	40,000

#### 12. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2020 nor for the year ended 31 March 2019.

#### Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2020 nor for the year ended 31 March 2019.

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 13. STAFF COSTS

14.

STAFF COSTS		2020	2019
		£	£
Wages and salaries Social security costs		434,439 16,897	406,932 17,333
Other pension costs		10,897	8,271
outer pension costs			<u> </u>
		463,465	432,536
The average monthly number of employees during the year was	as follows:		
		2020	2019
Managerial Charitable activities		5	5
Charitable activities		<u>40</u>	40
		<u>45</u>	<u>45</u>
No employees received emoluments in excess of £60,000.			
COMPARATIVES FOR THE STATEMENT OF FINANCI			
	Unrestricted funds	Restricted funds	Total funds
	£	£	£
INCOME AND ENDOWMENTS FROM			
Donations and legacies	125,965	16,168	142,133
Charitable activities			
Local authority contracts	117,897	-	117,897
Service level contracts Grants other	70,000	306,241	70,000 306,241
Grants other	-	300,241	300,241
Other trading activities	156,666	-	156,666
Investment income	5,070	-	5,070
Other income	81,509	22	81,531
Total	557,107	322,431	879,538
EXPENDITURE ON Charitable activities			
Charitable activities	398,346	153,280	551,626
Governance costs	33,517	12,430	45,947
Grants awarded	-	153,467	153,467
Total	431,863	319,177	751,040
	125.211		100 100
NET INCOME	125,244	3,254	128,498

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

14.	COMPARATIVES FOR THE STATEMENT OF FINANCIAL	L ACTIVITIES Unrestricted funds £	S - continued  Restricted  funds  £	Total funds £
	RECONCILIATION OF FUNDS	~	~	~
	Transfers between funds	(60,030)	60,030	
	Net movement in funds	65,214	63,284	128,498
	Total funds brought forward	1,073,771	(12,740)	1,061,031
	TOTAL FUNDS CARRIED FORWARD	1,138,985	50,544	1,189,529
15.	TANGIBLE FIXED ASSETS			Fixtures
		Short leasehold £	Electrical equipment £	and fittings £
	COST At 1 April 2019 Additions	96,782	7,110 217	15,497
	At 31 March 2020	96,782	7,327	15,497
	<b>DEPRECIATION</b> At 1 April 2019 Charge for year	96,782	6,742 <u>97</u>	14,157 326
	At 31 March 2020	96,782	6,839	14,483
	NET BOOK VALUE At 31 March 2020	<u> </u>	488	1,014
	At 31 March 2019	<u> </u>	368	1,340
		Motor vehicles	Computer equipment £	Totals £
	COST At 1 April 2019 Additions	12,750	33,867 7,598	166,006 
	At 31 March 2020	12,750	41,465	173,821
	<b>DEPRECIATION</b> At 1 April 2019 Charge for year	12,750	32,791 1,854	163,222 2,277
	At 31 March 2020	12,750	34,645	165,499
	NET BOOK VALUE At 31 March 2020	<u> </u>	6,820	8,322
	At 31 March 2019		1,076	2,784

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 16. FIXED ASSET INVESTMENTS

TIMED ASSET INVESTIGENTS	Shares in group undertakings $\pounds$
COST LESS IMPAIRMENT At 1 April 2019 and 31 March 2020	2
NET BOOK VALUE At 31 March 2020	2
At 31 March 2019	2

There were no investment assets outside the UK.

The company's investment at the Statement of Financial Position in the share capital of subsidiary companies include the following:

Subsidiary	Principal activity	%	Direct/Indirect
Age UK Wigan Borough Enterprises Limited	Commercial operations	100	Direct

All the fixed asset investments are held in the UK. The Board of Trustees considers it appropriate to state the investments at cost.

#### 17. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

		2020	2019
		£	£
T	rade debtors	4,553	28,376
A	amounts owed by group undertakings	, -	16,409
	Other debtors	750	3,557
P	repayments and accrued income	33,688	37,884
		38,991	86,226
18. C	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		
20.	720210200111001110111001000100000000000	2020	2019
		£	£
T	rade creditors	4,796	6,765
A	Amounts owed to group undertakings	6,084	_
S	ocial security and other taxes	3,923	4,121
O	Other creditors	2,788	1,706
D	Deferred income	42,323	123,538
A	accrued expenses	8,581	5,989
		68,495	142,119

Accrued and deferred income is comprised of several restricted funds that relate to periods beyond the financial year end. All of the accrued and deferred income has been released to income following the financial year end.

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 19. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2020	2019
	£	£
Within one year	47,533	40,610
Between one and five years	213,578	213,191
In more than five years	10,500	43,000
	271,611	296,801

The payments for the financial year with regards to operating leases amounted to £46,532 (2019 - £58,072).

#### 20. ANALYSIS OF NET ASSETS BETWEEN FUNDS

THE TOTAL OF THE PROPERTY DELIVERS	LCINDO			
			2020	2019
	Unrestricted	Restricted	Total	Total
	funds	funds	funds	funds
	£	£	£	£
Fixed assets	8,322	-	8,322	2,784
Investments	2	-	2	2
Current assets	1,160,538	42,301	1,202,839	1,328,862
Current liabilities	(68,495)		(68,495)	(142,119)
	1,100,367	42,301	1,142,668	1,189,529

The Trustees have designated £590,000 (2019 - £590,000) of the unrestricted funding for future property and running costs in the case of Council funding not being renewed. This would also cover any staffing costs and funding shortfalls.

#### 21. MOVEMENT IN FUNDS

		Net	Transfers	
		movement	between	At
	At 1/4/19	in funds	funds	31/3/20
	£	£	£	£
Unrestricted funds				
General fund	548,985	(46,435)	7,817	510,367
Designated	590,000			590,000
	1,138,985	(46,435)	7,817	1,100,367
Restricted funds		· / /	,	
Connect Up	-	(1,634)	1,634	-
Advocacy	19,550	(1,757)	-	17,793
Bright Days	-	8,093	-	8,093
Ambition for Ageing	5,536	807	(6,343)	-
Happy Circle	3,108	-	(3,108)	-
Housing and Care options	22,350	(5,935)		16,415
	50,544	(426)	(7,817)	42,301
TOTAL FUNDS	1,189,529	(46,861)	<u>-</u>	1,142,668

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 21. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

		Incoming resources £	Resources expended £	Movement in funds £
<b>Unrestricted funds</b> General fund		423,234	(469,669)	(46,435)
Restricted funds				
Connect Up		-	(1,634)	(1,634)
Advocacy		50,882	(52,639)	(1,757)
Bright Days		66,834	(58,741)	8,093
Ambition for Ageing		169,999	(169,192)	807
Housing and Care options Housing and Care Options - Hospital		56,684	(62,619)	(5,935)
Housing and Care Options - Hospital		4,098	(4,098)	
		348,497	(348,923)	(426)
TOTAL FUNDS		771,731	(818,592)	(46,861)
Comparatives for movement in funds				
		Net	Transfers	
		movement	between	At
	At 1/4/18	in funds	funds	31/3/19
	£	£	£	£
Unrestricted funds	~	~	~	~
General fund	483,771	125,244	(60,030)	548,985
Designated	590,000			590,000
	1,073,771	125,244	(60,030)	1,138,985
Restricted funds				
WMBC - Admissions to Care Homes	1,830	-	(1,830)	-
Connect Up	(5,067)	(9,355)	14,422	-
Advocacy	7,685	11,865	-	19,550
Bright Days	(30,124)	(15,484)	45,608	-
Housing Options	6,446	-	(6,446)	
Ambition for Ageing	3,287	2,249	-	5,536
Happy Circle	3,203	(95)	9.276	3,108
Housing and Care options		14,074	8,276	22,350
	(12,740)	3,254	60,030	50,544
TOTAL FUNDS	1,061,031	128,498		1,189,529

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 21. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds			
General fund	557,107	(431,863)	125,244
Restricted funds			
Connect Up	19	(9,374)	(9,355)
Advocacy	57,310	(45,445)	11,865
Bright Days	52,680	(68,164)	(15,484)
Ambition for Ageing	155,716	(153,467)	2,249
Happy Circle	-	(95)	(95)
Housing and Care options	56,706	(42,632)	14,074
	322,431	(319,177)	3,254
TOTAL FUNDS	879,538	<u>(751,040</u> )	128,498

#### **Restricted funds:**

#### Big lottery fund grant /Advocacy

Advocacy service aims to empower older people to express their needs and choices. The advocate provides support to ensure the older person's voice is heard when facing life changing or difficult decisions. This project is funded by The Big Lottery.

#### Big lottery fund grant - Bright Days

Bright Days is a health and wellbeing programme, designed to improve the lives of older people across the Borough and to foster a spirit of community by providing a diverse range of fun activities and pursuits for the over 50's. All donations for this service were provided by The Garfield Weston Foundation and The Manchester Guardian Society.

#### **Ambition for Ageing**

This is funded by GMCVO - is the Greater Manchester Ambition for Ageing project aimed at developing creative approaches to reducing social isolation. Older people, who have a major role in the design of the programme, will generate real and sustainable change in their communities by identifying local assets and choosing where investment should be made. In addition a second project named 'Through the Eyes of Older People' formerly known as 'Talking about our Generation GM' which involves local older people becoming community reporters and storytellers - reporting on other people from their generation and charting their stories of life over 50.

#### Wigan Council - Advice for older people

The Housing & Care Options Service provides free, impartial information and advice for anyone over 50, helping people to think about what housing and care options are available and helps them plan and make informed choices and decisions over future or current housing needs.

#### **Unrestricted funds:**

#### **Wigan Council**

Funding as a result of work with the local authority has been utilized in respect of the following projects:

o Advice and Information, community and organizational development to provide practical support services to older people throughout the Borough, funded through a contract with the Social Services Department; CAB and Eric Wright Trust

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### NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2020

#### 21. MOVEMENT IN FUNDS - continued

- o Handyperson scheme to provide home safety checks and complete small jobs around the house that will enhance the quality of life of older people by improving conditions and enabling them to access other support and services. The Handyperson service works with Wigan Council including Leigh Building Services.
- o Home help service has a team of home helpers who provide cleaning, shopping and many other household tasks subject to an initial assessment.

#### 22. EMPLOYEE BENEFIT OBLIGATIONS

The charity operates a defined contribution scheme in respect of staff member's. The scheme is managed by independent fund managers and it's assets/liabilities are held separately from that of the charity. The pension charge represents the amounts paid by the charity and amounted to £11,715 (2019 - £15,201). There were amounts outstanding at the year end of £2,782 (2019 - £1,706).

#### 23. RELATED PARTY DISCLOSURES

The following transactions took place with the trading subsidiary during the year:

- i) Cost transfers of (£165) (2019 £13,304).
- ii) The transfer of Home Help income of £96,369 (2019 £72,661).
- iii) Bank repayments of £30,000 (2019 £nil).

At the year end £6,084 was due by the Charity, in 2019 £16,409 was due to the Charity.

#### 24. ULTIMATE CONTROLLING PARTY

The ultimate controlling party is deemed to be the Trustees. There were 95 (2019: 119) members as at 31 March 2020, 38 of these were constitutional members with voting rights, the remaining 57 being associated members.

### DETAILED STATEMENT OF FINANCIAL ACTIVITIES for the Year Ended 31 March 2020

	for the Year Ended 31 March 2020		
		2020	2019
		£	£
INCOME AND ENDOWMENTS			
Donations and legacies			
Donations  Donations		28,479	18,320
Gift aid		126	5,141
		120	118,672
Legacies			110,072
		20 605	140 122
		28,605	142,133
Other trading activities			
Home Help		186,848	156,666
Investment income			
Deposit account interest		7,415	5,070
Charitable activities			
Local authority contracts		117 277	117 907
		117,277	117,897
Service level contracts		70,000	70,000
Grant income		323,770	306,241
		511,047	494,138
		311,047	777,130
Other income			
Other income		37,816	81,531
Total incoming resources		771,731	879,538
EXPENDITURE			
Charitable activities			
Wages		399,651	373,338
Social security		16,897	17,333
Pensions		10,030	6,213
Rent, rates and water		45,602	44,803
Insurance		6,211	6,621
Light and heat		8,461	7,683
Telephone		6,160	6,974
Postage and stationery		15,196	13,193
Sundries		25,657	29,437
Motor and travel		21,929	22,835
Computer costs		7,741	5,967
Repairs and maintenance		3,796	(16,979)
Volunteer expenses		1,823	2,150
Training and recruitment		3,090	688
Consultancy		9,314	4,968
		3,850	8,021
Legal and professional fees		5,830 66,326	54,867
Grants paid			
Un-claimable VAT		13,024	16,375
Plant and machinery depreciation		97	53
Carried forward		664,855	604,540
CHILDRIOI WALG		001,055	001,510

### DETAILED STATEMENT OF FINANCIAL ACTIVITIES for the Year Ended 31 March 2020

	2020	2019
Charitable activities	£	£
Brought forward	664,855	604,540
Fixtures and fittings depreciation	326	365
Computer equipment depreciation	1,854	2,473
	667,035	607,378
Support costs		
Management		
Grant support costs	99,729	94,612
Governance costs		
Wages	34,788	33,594
Pensions	2,099	2,058
Auditors' remuneration	4,500	4,500
Accountancy and legal fees	9,762	8,001
Bank charges and interest	679	897
	51,828	49,050
Total resources expended	818,592	751,040
Net (expenditure)/income	(46,861)	128,498