REPORT OF THE TRUSTEES AND AUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2021

FOR

AGE CONCERN WIGAN BOROUGH (A COMPANY LIMITED BY GUARANTEE)

Fairhurst
Statutory Auditor
Chartered Accountants
Douglas Bank House
Wigan Lane
Wigan
Lancashire
WN1 2TB

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REPORT OF THE TRUSTEES for the Year Ended 31 March 2021

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019).

The Charity's objectives and aims are to improve the welfare of the elderly in the Wigan District by providing a range of services that meets their specific needs.

The Charities Act 2011 requires charities to report on how their aims meet the public benefit test contained in the Act.

The Trustees have considered this guidance.

There are two key principles of public benefit.

Principle 1: There must be an identifiable benefit or benefits.

Principle 2: Benefit must be to the public, or section of the public.

The Memorandum of Association of Age Concern Wigan Borough identifies the objectives as;

'To promote the relief of elderly persons in any manner which now or hereafter may be deemed by law to be charitable in and around the Metropolitan Borough of Wigan'.

CHIEF OFFICER'S REPORT

General trading environment

The COVID-19 pandemic presented unprecedented and unforeseen challenges to the work of Age UK Wigan Borough. From the beginning of the year and throughout the trading year, our services and responses needed to be agile and responsive to the immediate and direct needs of older people. This primarily focussed on important practical tasks e.g. ensuring that shopping and prescriptions were collected and delivered and that clients received calls to ensure they were safe and well. Within weeks, we reviewed and transformed our social inclusion project 'Bright Days' to engage older people in inclusive on-line activity.

Our Home Help and Handyperson services experienced the largest impact and regretfully we needed to apply to HMRC for the Furlough Job retention scheme for staff within these projects. This also impacted on our ability to generate unrestricted income via these charged for services. After two months, Age UK Wigan Borough was in a position to resume home based services within safe government guidelines, however, many older people temporarily disengaged from these services pending vaccination and a more optimistic outlook.

Quality Assurance and Impact

During the year, the organisation was successfully re-assessed against the Age UK IAQP (Information and Advice Quality Programme) This with other quality standards previously achieved indicates our on-going commitment to providing consistently high quality services across our portfolio.

During the year 99.6% per cent of respondents to our quality surveys said they would recommend our services to friends and family. We supported 3932 individual older people with a range of services and also secured £1,863,394 benefit entitlement for local older people, despite the restrictions placed upon us due to COVID-19 regulations.

Objectives and activities

During each lockdown period, we mobilised staff and adapted to provide emergency support and check-up calls. Over the year, we distributed 1200 food parcels and hampers, undertook 1715 free shops/prescription collections and 558 paid-for shops through Home Help and did 10,618 check and chat phone calls.

Our Bright Days programme quickly adapted to provide on-line Zoom and telephone-led activities. Around 440 participants per month enjoyed a range of quizzes, sing-a-longs and other social activities. Monthly activity packs were posted to clients to encourage social inclusion and mental stimulation.

REPORT OF THE TRUSTEES for the Year Ended 31 March 2021

Our Information and Advice service continued to provide help with benefits, our Housing and Care service supported people who needed to move home, particularly into care and our Advocacy service helped people to challenge decisions. All activity took place over the phone, rather than face-to-face and we adapted to provide this. During the year, we seconded a staff member to the Better at Home team in Wigan Council to support hospital discharge activities in this unprecedented time of pressure.

As lockdown took hold we provided two months' support to people who struggled to use the computer to help them get online, use Zoom or Facebook to keep in touch with family and friends.

From September, we began a scheme to encourage people to eat well and grow vegetables. Necessarily a lot of activity had to be on-line and included recipe sharing, a growing club and Zoom hobby evenings.

Charged for services and products

Despite the impact of COVID-19 restrictions, we have continued to see an increase in referrals to our Home Help Service. As a result of feedback from our customers, we recognise there is a range of additional issues and challenges for which our customers would value additional support. This includes but not exclusively gardening and support to cook independently. This, along with the Handyperson service offers an opportunity to develop and grow our charged for activity, generating valuable income for the organisation as well as delivering vital support to enable local older people to live independently.

Priorities for the immediate future

The organisation is fortunate to have a reasonable level of reserves to insulate us from some of the immediate challenges. During the year we also received income from a diverse range of sources that help to offset the negative financial impact of COVID-19 on our charged for services. This includes:

- Emergency COVID-19 appeal funding via Age UK
- Funding from the CAF Resilience Fund
- An increase in donations as a result of empathy for our charitable cause
- Donations from local trusts

Our initial priority is to develop services as we come out of lockdown - particularly Bright Days activities and ensure more referrals to the information services. As older people become more confident about going out again, we expect our numbers to increase.

Our organisation strategy is due to be reviewed in 2021 and it is difficult to predict the longer term consequences of COVID -19 on the health and well-being agenda and on the economy. Many of these consequences are out of our control, however, we plan to review, diversify and consolidate our Home Help and Handyperson services, offering a broader range of bespoke interventions along with a flexible pricing structure.

REPORT OF THE TRUSTEES for the Year Ended 31 March 2021

STRATEGIC REPORT

Financial position

The trustees report a net surplus for the charity of £159 (2020: deficit of £46,861) arising from both unrestricted and restricted funds, and has a healthy net assets figure of £1,142,827, mainly comprising cash at bank.

Income

Total income for 2021 was £749,155 (2020: £771,731) representing a decrease of 3%, which given the year under review is pleasing to note. The main reason the income has only reduced by 3% is due to furlough receipts, donations and other income. Without donations the Charity has seen a reduction in grant income mainly due to COVID-19 restrictions on 1-1 charged for support and income generated via Bright Days.

As always, Trustees and Senior Officers continue to seek new sources of income given the changes in Council funding over the recent years.

Expenditure

Whilst the charity has seen a slight reduction in income overall as mentioned above, there has been a reduction in expenditure. This has gone from £818,592 to £748,996 in 2021, decreasing by £69,596 in 2021compared to the previous year. However costs of grants awarded in 2020 were £169,192, meaning the actual relevant expenditure was £649,400 in 2020, meaning expenditure has actually increased in 2021 by £99,596.

This is due to wages, grants paid and repairs recording a positive figure in 2021 rather than a negative in 2020 due to dilapidation accruals release.

Reserves policy

The organisation holds sufficient reserves to be able to manage an unexpected withdrawal of income from other sources as well as ensuring that it retains sufficient designated reserves for any liabilities arising from building lease costs and staff redundancy. The value of the designated funds within unrestricted funds stand at £450,000 as at 31st March 2021 (2020 - £590,000).

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing document

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

It is registered as a Charity with the Charity Commission.

Recruitment and appointment of new trustees

The charity has a stable and well qualified board of trustees and directors, capable of exercising appropriate authority over the affairs of the organisation.

Organisational structure

The organisation became an incorporated body on 20th October 2004 when it became a charitable company limited by guarantee. A board of directors meets regularly throughout the year to administer the affairs of the charity. A chief officer is appointed by the directors to manage the day to day operation of the charity.

The strategic direction and priorities for the organisation are determined by the directors, and subject to regular review. All policies and procedures are approved by the directors. The chief officer represents the organisation within the Age UK Network in the North West. Directors are also involved in the Council of Governors at Wrightington, Wigan and Leigh NHS Trust.

Induction and training of new trustees and directors

New trustees and directors are inducted according to a defined policy. This includes an opportunity to meet staff and acquaint themselves with services. Extensive written guidance is also provided to help trustees and directors understand their legal obligations under charity and company law, the Charity Commission guidance on public benefit, content of the Memorandum and Articles of Association, the committee and decision making processes, the business plan and recent financial performance of the charity. There are regular opportunities for the board to consider external developments including extended board sessions and events.

REPORT OF THE TRUSTEES for the Year Ended 31 March 2021

STRUCTURE, GOVERNANCE AND MANAGEMENT

Related parties

The charity's wholly owned subsidiary, Age UK Wigan Borough Enterprises Limited, has not carried out any trading activities in the year.

There are well established relationships with the local authority, Wigan Borough Clinical Commissioning Group, other NHS trusts, and local third sector organisations.

Risk management

The trustees have a duty to identify and review the risks to which the charity is exposed and to ensure appropriate controls are in place to provide reasonable assurance against fraud and error.

The trustees confirm that they have reviewed the major risks to which the charity is exposed and have established systems to mitigate these risks. These include:

- A duty on the Chief Officer to consider the nature and level of risk associated with new or continuing activities
- Approved policies and procedures for the organisation
- Support for training and development programmes to meet identified needs and mitigate risk
- Planning to understand and mitigate financial organisation risks associated with all activities
- Provision within the budget for risks associated with the premises
- Maintaining adequate insurance cover for all organisational activities

REFERENCE AND ADMINISTRATIVE DETAILS

Registered Company number

05004789 (England and Wales)

Registered Charity number

1103022

Registered office

Pennyhurst Mill

Haig Street

Wigan

Lancashire

WN3 4AZ

Trustees

Chairman - B W Shepherd Vice Chair - Dr B D Whittell Treasurer - M T Hothersall J W Maloney Lady J L Smith Bsc

R W Nash

K P McHugh (resigned 10/7/2020)

Company Secretary

J W Maloney

Senior Statutory Auditor

John B S Fairhurst BA(Hons) FCA

REPORT OF THE TRUSTEES for the Year Ended 31 March 2021

REFERENCE AND ADMINISTRATIVE DETAILS

Auditors

Fairhurst

Statutory Auditor

Chartered Accountants

Douglas Bank House

Wigan Lane

Wigan

Lancashire

WN1 2TB

Solicitors

Alker Ball Healds A1 Sovereign Business Park Kings Croft Court Wigan Lancashire WN1 3AP

Bankers

Barclays Bank PLC 6 Market Place Wigan, Lancashire WN1 1QS

Santander Corporate & Commercial Banking Bridle Road Bootle Merseyside L30 3GB

Subsidiary company

Age UK Wigan Borough Enterprises Limited - Company Number: 03315916

Chief Officer

Day to day management of the charity was delegated to John McArdle for the year under review and is now shared by Sarah Shannon and Bernadette Ashcroft until a permanent replacement commences in the Autumn.

TRUSTEES' RESPONSIBILITY STATEMENT

The trustees (who are also the directors of Age Concern Wigan Borough for the purposes of company law) are responsible for preparing the Report of the Trustees and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing those financial statements, the trustees are required to

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charity SORP;
- make judgements and estimates that are reasonable and prudent;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in business.

REPORT OF THE TRUSTEES for the Year Ended 31 March 2021

TRUSTEES' RESPONSIBILITY STATEMENT - continued

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the trustees are aware:

- there is no relevant audit information of which the charitable company's auditors are unaware; and
- the trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

Opinion

We have audited the financial statements of Age Concern Wigan Borough (the 'charitable company') for the year ended 31 March 2021 which comprise the Statement of Financial Activities, the Statement of Financial Position, the Statement of Cash Flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditors' responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the Annual Report, other than the financial statements and our Report of the Independent Auditors thereon.

Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Report of the Trustees for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Report of the Trustees has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the Report of the Trustees.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of trustees

As explained more fully in the Trustees' Responsibilities Statement, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

Our responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue a Report of the Independent Auditors that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

- we identified the laws and regulations applicable to the company through discussions with directors and other management, focusing on those that had a direct effect on the financial statements or that had a fundamental effect on it's operations. Key laws and regulations that we identified included the UK Companies Act, tax legislation, employment legislation and Health and Safety regulations.
- we enquired of the directors and reviewed correspondence with HMRC for evidence of non-compliance with laws and regulations. We also reviewed controls the directors have in place to ensure compliance.

 We assessed the susceptibility of the company's financial statements to material misstatement, including obtaining an understanding of how fraud might occur, by:
- making enquiries of management as to where they considered there was susceptibility to fraud, their knowledge of actual, suspected and alleged fraud; and
- considering the internal controls in place to mitigate risks of fraud and non-compliance with laws and regulations.
- performed analytical procedures to identify any unusual or unexpected relationships;
- tested journal entries to identify unusual transactions;
- assessed whether judgements and assumptions made in determining the accounting estimates were indicative of potential bias.
- we reviewed financial statements disclosures and tested to supporting documentation to assess compliance with relevant laws and regulations discussed above;
- we enquired of the directors about actual and potential litigation and claims.

Due to inherent limitations of an audit, there is an unavoidable risk that we may not have detected some material misstatements in the financial statements, even though we have properly planned and performed our audit in accordance with auditing standards. For example, as with any audit, there remained a higher risk of non-detection of irregularities, as these may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal controls. We are not responsible for preventing fraud or non-compliance with laws and regulations and cannot be expected to detect all fraud and non-compliance with laws and regulations.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our Report of the Independent Auditors.

Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

John B S Fairhurst BA(Hons) FCA (Senior Statutory Auditor) for and on behalf of Fairhurst

Statutory Auditor
Chartered Accountants
Douglas Bank House
Wigan Lane
Wigan
Lancashire
WN1 2TB

Date: 6(9(1)

STATEMENT OF FINANCIAL ACTIVITIES (INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT) for the Year Ended 31 March 2021

		Unrestricted funds	Restricted funds	2021 Total funds	2020 Total funds
INCORRE AND ENDOWNERING DOOR	Notes	£	£	£	£
INCOME AND ENDOWMENTS FROM Donations and legacies	3	41,502	1,000	42,502	28,605
Charitable activities	6				
Local authority contracts		101,769	-	101,769	117,277
Service level contracts		83,950	-	83,950	70,000
Grants other		44,653	184,223	228,876	323,770
Other trading activities	4	152,044	-	152,044	186,848
Investment income	5	2,498	-	2,498	7,415
Other income	7	133,205	4,311	137,516	37,816
Total		559,621	189,534	749,155	771,731
EXPENDITURE ON Charitable activities Charitable activities Governance costs Grants awarded	8	499,025 21,189	212,881 15,901	711,906 37,090	600,709 48,691 169,192
Total		520,214	228,782	748,996	818,592
NET INCOME/(EXPENDITURE)		39,407	(39,248)	159	(46,861)
Transfers between funds	21	(18,036)	18,036	·	
Net movement in funds		21,371	(21,212)	159	(46,861)
RECONCILIATION OF FUNDS					
Total funds brought forward		1,100,367	42,301	1,142,668	1,189,529
TOTAL FUNDS CARRIED FORWARD		1,121,738	<u>21,089</u>	1,142,827	1,142,668

CONTINUING OPERATIONS

All income and expenditure has arisen from continuing activities.

STATEMENT OF FINANCIAL POSITION 31 March 2021

DIVER ACCEPC	Notes	2021 £	2020 £
FIXED ASSETS	15	C 270	0.222
Tangible assets Investments	16	6,279	8,322
nivesunents	10	2	2
		6,281	8,324
CURRENT ASSETS			
Debtors	17	134,556	38,991
Cash at bank		1,064,843	1,163,848
		1,199,399	1,202,839
CREDITORS			
Amounts falling due within one year	18	(62,853)	(68,495)
		2	
NET CURRENT ASSETS		1,136,546	1,134,344
TOTAL ASSETS LESS CURRENT		1 1 10 000	4.449.660
LIABILITIES		1,142,827	1,142,668
		W	
NET ASSETS		1 140 007	1 142 660
NEI ASSEIS		1,142,827	1,142,668
ELIMING	0.1		
FUNDS Unrestricted funds	21	1 101 700	1 100 277
Restricted funds		1,121,738	1,100,367
Resurcied fullds		21,089	42,301
TOTAL FUNDS		1,142,827	1,142,668
TOTAL FUNDS		1,174,027	1,142,000

B W Shepherd - Trustee

STATEMENT OF CASH FLOWS for the Year Ended 31 March 2021

		2021	2020
	Notes	£	£
Cash flows from operating activities			
Cash generated from operations	1	(4,132)	(100,202)
Interest paid		(1,113)	(679)
Net cash used in operating activities		(5,245)	(100,881)
Cash flows from investing activities			
Purchase of tangible fixed assets		(1,740)	(7,815)
Interest received		2,498	7,415
Net cash provided by/(used in) investing a	activities	758	(400)
Cash flows from financing activities			
Intercompany loan increase		-	22,493
Intercompany loan decrease		(94,518)	
Net cash (used in)/provided by financing	activities	(94,518)	22,493
			-
Change in cash and cash equivalents in		(00,005)	(70 700)
the reporting period Cash and cash equivalents at the		(99,005)	(78,788)
beginning of the reporting period		_1,163,848	_1,242,636
Cash and cash equivalents at the end of	Ī		
the reporting period		1,064,843	1,163,848

NOTES TO THE STATEMENT OF CASH FLOWS for the Year Ended 31 March 2021

1. RECONCILIATION OF NET INCOME/(EXPENDITURE) TO NET CASH FLOW FROM OPERATING ACTIVITIES

OFERATING ACTIVITIES		
	2021	2020
	£	£
Net income/(expenditure) for the reporting period (as per the		
Statement of Financial Activities)	159	(46,861)
Adjustments for:		` , , ,
Depreciation charges	3,783	2,277
Interest received	(2,498)	(7,415)
Interest paid	1,113	679
(Increase)/decrease in debtors	(7,131)	30,826
Increase/(decrease) in creditors	442	<u>(79,708</u>)
Net cash used in operations	(4,132)	(100,202)
ANAL VOIC OF OH ANGEG IN NEW PURING		

2. ANALYSIS OF CHANGES IN NET FUNDS

Net cash	At 1/4/20 £	Cash flow £	At 31/3/21 £
Cash at bank	_1,163,848	(99,005)	1,064,843
	_1,163,848	(99,005)	1,064,843
Total		(99,005)	1,064,843

NOTES TO THE FINANCIAL STATEMENTS for the Year Ended 31 March 2021

1. STATUTORY INFORMATION

Age Concern Wigan Borough is a private company, limited by guarantee, registered in England and Wales. The company's registered office can be found on page 3 of the Trustees Report.

2. ACCOUNTING POLICIES

Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019)', Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical cost convention, with the exception of investments which are included at market value.

Preparation of consolidated financial statements

The financial statements contain information about Age Concern Wigan Borough as an individual company and do not contain consolidated financial information as the parent of a group. The charity is exempt under Section 399(2A) of the Companies Act 2006 from the requirements to prepare consolidated financial statements.

Income

All income is recognised in the Statement of Financial Activities once the charity charity has entitlement to the funds, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants is recognised when the charity has entitlement to the funds, any performance conditions attached to the grant have been met, it is probable that the income will be received and the amount can be measured reliably.

For legacies, entitlement is taken as the earlier of the date on which either: the charity is aware that probate has been granted, the estate has been finalised and notification has been made by executor(s) of the Trust that a distribution will be made, or when a distribution is received from the estate. receipt of a legacy, in whole or in part, is only considered probable when the amount can be measured reliably and the charity has been notified of the executor's intention to make a distribution.

Income received in advance of a provision of other specified service is deferred until the criteria for income recognition are met.

The sales of services for the Handyperson services, which exclude Value Added Tax are included in Local Authority contract income and are unrestricted. This is made up of a monthly grant, recognised as the other charitable grants are, and individual invoiced jobs which are recognised on completion.

Home Help income is classed as unrestricted trading income and is recognised when a job is completed.

Interest receivable

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the bank.

Expenditure

Liabilities are recognised as expenditure as soon as there is a legal or constructive obligation committing the charity charity to that expenditure, it is probable that a transfer of economic benefits will be required in settlement and the amount of the obligation can be measured reliably. Expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all cost related to the category. Where costs cannot be directly attributed to particular headings they have been allocated to activities on a basis consistent with the use of resources.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

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NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

2. ACCOUNTING POLICIES - continued

Allocation and apportionment of support costs

Support costs are those functions that assist the work of the charity but do not directly undertake charitable activities. Support costs include office costs, finance, personnel, payroll and governance costs which support the charity activities. These costs have been allocated by reference to the head count by employee within the specific activity.

Operating leases

The charity classifies the lease of equipment as operating leases; the title of the equipment remains with the lessor. Rental charges are charged on a straight line basis over the term of the lease.

Tangible fixed assets

Tangible fixed assets are included at cost or valuation less depreciation and impairment,

Depreciation is provided at the following rates in order to write off the cost less estimated residual value of each asset over its estimated useful life.

Short leasehold

- over the remaining term of the lease

Electrical equipment

- 20% on cost

Fixtures & fittings

12.5% on cost33% on cost

Motor vehicles
Computer equipment

- 20 - 33% on cost

Impairment of assets

At each reporting date assets are reviewed to determine whether there is any indication that those assets have suffered an impairment loss. If there is an indication of possible impairment, the recoverable amount of any affected asset is estimated and compared with its carrying amount. If the estimated recoverable amount is lower, the carrying amount is reduced to its estimated recoverable amount, and an impairment loss is recognised immediately in the profit and loss.

Where an impairment loss subsequently reverses, the carrying amount of each asset is increased to the revised estimate of its recoverable amount, to the extent that the increased carrying amount does not exceed the carrying amount that would have been determined (net of depreciation) had no impairment loss been recognised for the asset in prior years. A reversal of an impairment loss is recognised as income immediately.

Taxation

The charity is exempt from corporation tax on its charitable activities.

Fund accounting

Unrestricted funds can be used in accordance with the charitable objectives at the discretion of the trustees.

Restricted funds can only be used for particular restricted purposes within the objects of the charity. Restrictions arise when specified by the donor or when funds are raised for particular restricted purposes.

Further explanation of the nature and purpose of each fund is included in the notes to the financial statements.

Pension costs and other post-retirement benefits

The charitable company operates a defined contribution pension scheme. Contributions payable to the charitable company's pension scheme are charged to the Statement of Financial Activities in the period to which they relate.

Financial instruments

The company holds only basic financial instruments, as defined under Section 11 of FRS 102.

Trade and other debtors and prepayments are initially recognised at the transaction price and thereafter stated at amortised cost using the effective interest method, less impairment losses for bad and doubtful debts except where the effect of discounting would be immaterial. In such cases, the receivables are stated at cost less impairment losses for bad and doubtful debts.

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NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

2. ACCOUNTING POLICIES - continued

Financial instruments

Short term financial liabilities, including trade and other creditors, any overdrafts and related party loans, are measured at transaction price. Financial liabilities that have no stated interest rate and are payable within one year shall be measured at the undiscounted amount due, those payable after one year should be measured at amortised cost, using the effective interest rate method.

Investments

Fixed asset investments are stated at cost less impairment, in accordance with paragraph 10.53 of the Charities SORP (FRS 102).

Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid deposits.

Legal status of the Charity

The Charity is a company limited by guarantee and has no share capital. The liability of each member in the event of winding up is limited to £1.

Government income

The Charity has claimed monies from HMRC as part of the Government furlough scheme. This is recognised immediately the benefit becomes due.

3. DONATIONS AND LEGACIES

3.	DONATIONS AND LEGACIES		
	Donations Gift aid	2021 £ 41,773 729	2020 £ 28,479 126
		42,502	28,605
4.	OTHER TRADING ACTIVITIES	2021	2020
	Home Help	£ 152,044	£ 186,848
5.	INVESTMENT INCOME	2021	2020
	Deposit account interest	£ 2,498	£ 7,415

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

6. INCOME FROM CHARITABLE ACTIVITIES

7.

			2021	2020
Local authority contracts £ 101,769	Service level contracts £ 83,950	Grants other £	Total activities £ 101,769 83,950 228,876	Total activities £ 117,277 70,000 323,770
101,769	83,950	228,876	414,595	511,047
			2021 £ 32,107 29,782 57,176 24,086 13,311 7,256 65,158 228,876	2020 £ 42,107 4,098 169,999 56,684 - 50,882 323,770
			2021	2020
			£ 137,516	£ 37,816
			2021	2020
ıl			£ 1,679 9,000 15,000 5,054 13,526 65,258 27,999	£ 1,574 9,000 15,000 (1,284) 13,526
	contracts £ 101,769	authority level contracts £ £ 101,769 - 83,950 - 101,769 83,950	authority level Grants contracts contracts other £ £ £ 101,769 83,950 228,876 101,769 83,950 228,876	Local authority level Grants other activities £ £ £ £ 101,769 101,769 - 83,950 - 83,950 228,876 101,769 83,950 228,876 101,769 83,950 228,876 101,769 83,950 228,876 2021 £ 32,107 29,782 57,176 24,086 13,311 7,256 65,158 228,876 2021 £ 137,516 2021 £ 1,679 9,000 15,000 5,054 13,526 65,258 27,999

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

8. CHARITABLE ACTIVITIES COSTS	
Direct Supp	ort
Costs (see costs	(see
note 9) note	10) Totals
£	£
Charitable activities 695,992 15,9	711,906
Governance costs - 37,0)90 37,090
<u>695,992</u> <u>53,0</u>	748,996
9. DIRECT COSTS OF CHARITABLE ACTIVITIES	
202	1 2020
£	£
Staff costs 523,2	235 426,578
Rent, rates and water 42,4	
Insurance 6,5	949 6,211
Light and heat 11,5	
Telephone 7,6	6,160
Postage and stationery 18,5	515 15,196
Sundries 17,5	587 25,657
Motor and travel 19,7	735 21,929
	792 7,741
	3,796
	921 1,823
	3,090
Consultancy 11,8	
	229 3,850
	66,326
Un-claimable VAT 10,5	
Depreciation 3,7	<u>2,277</u>
695,9	<u>667,035</u>
10. SUPPORT COSTS	
	Governance
	costs
	£
Charitable activities	15,914
Governance costs	37,090

53,004

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

10. SUPPORT COSTS - continued

Governance costs include the costs of compliance with constitutional and statutory requirements, external audit and legal costs.

Support costs, included in the above, are as follows:

Management	
Management	

			2021 Total activities £	2020 Total activities
Grant support costs				99,729
Governance costs				
			2021	2020
	Charitable	Governance	Total	Total
	activities	costs	activities	activities
	£	£	£	£
Wages	-	34,991	34,991	34,788
Pensions	-	2,099	2,099	2,099
Auditors' remuneration	4,500	-	4,500	4,500
Accountancy and legal fees	10,301	-	10,301	9,762
Bank charges and interest	1,113		1,113	679
	15,914	37,090	53,004	51,828

11. NET INCOME/(EXPENDITURE)

Net income/(expenditure) is stated after charging/(crediting):

	2021	2020
	£	£
Auditors remuneration	4,500	4,500
Depreciation - owned assets	3,783	2,277
Redundancy payments	-	3,351
Property rental	40,000	40,000

12. TRUSTEES' REMUNERATION AND BENEFITS

There were no trustees' remuneration or other benefits for the year ended 31 March 2021 nor for the year ended 31 March 2020.

Trustees' expenses

There were no trustees' expenses paid for the year ended 31 March 2021 nor for the year ended 31 March 2020.

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

13.	STAFF COSTS			
			2021	2020
	Wages and salaries		£ 524,923	£ 434,439
	Social security costs		20,731	16,897
	Other pension costs		14,671	12,129
			560,325	463,465
			300,323	403,403
	The average monthly number of employees during the year was as	follows:		
			2021	2020
	Managerial		3	5
	Charitable activities		20	40
			23	45
	No employees received emoluments in excess of £60,000.			
14.	COMPARATIVES FOR THE STATEMENT OF FINANCIAL	ACTIVITIES		
		Unrestricted	Restricted	Total
		funds	funds	funds
	INCOME AND ENDOWMENTS FROM	£	£	£
	Donations and legacies	3,878	24,727	28,605
		,		,
	Charitable activities			
	Local authority contracts Service level contracts	117,277	-	117,277
	Grants other	70,000	323,770	70,000 323,770
			323,770	323,170
	Other trading activities	186,848	-	186,848
	Investment income Other income	7,415	-	7,415
	Other income	37,816		37,816
	Total	423,234	348,497	771,731
	EXPENDITURE ON Charitable activities			
	Charitable activities Charitable activities	434,071	166,638	600,709
	Governance costs	35,598	13,093	48,691
	Grants awarded	-	169,192	169,192
	Total	469,669	348,923	818,592
	NET INCOME/(EXPENDITURE)	(46,435)	(426)	(46,861)
	Transfers between funds	7,817	(7,817)	<u>-</u>
	Net movement in funds	(38,618)	(8,243)	(46,861)

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

14.	COMPARATIVES FOR THE STATEMENT OF FINANCIAL	L ACTIVITIES Unrestricted funds £	- continued Restricted funds £	Total funds £
	RECONCILIATION OF FUNDS			
	Total funds brought forward	1,138,985	50,544	1,189,529
	TOTAL FUNDS CARRIED FORWARD	1,100,367	42,301	1,142,668
15.	TANGIBLE FIXED ASSETS			
		Short leasehold £	Electrical equipment £	Fixtures and fittings £
	COST At 1 April 2020 Additions	96,782 	7,327 	15,497
	At 31 March 2021	96,782	7,327	15,497
	DEPRECIATION At 1 April 2020 Charge for year	96,782 	6,839 53	14,483 305
	At 31 March 2021	96,782	6,892	14,788
	NET BOOK VALUE At 31 March 2021	_	435	709
	At 31 March 2020		488	1,014
	COST	Motor vehicles £	Computer equipment £	Totals £
	At 1 April 2020 Additions	12,750	41,465 1,740	173,821
	At 31 March 2021	12,750	43,205	175,561
	DEPRECIATION At 1 April 2020 Charge for year	12,750	34,645 3,425	165,499 3,783
	At 31 March 2021	12,750	38,070	169,282
	NET BOOK VALUE At 31 March 2021	<u>-</u>	5,135	6,279
	At 31 March 2020		6,820	8,322

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

16. FIXED ASSET INVESTMENTS

	Shares in group
	undertakings £
COST LESS IMPAIRMENT At 1 April 2020 and 31 March 2021	2
NET BOOK VALUE	
At 31 March 2021	2
At 31 March 2020	2

There were no investment assets outside the UK.

The company's investment at the Statement of Financial Position in the share capital of subsidiary companies include the following:

Subsidiary	Principal activity	%	Direct/Indirect
Age UK Wigan Borough Enterprises	Non trading operation	100	Direct
Limited			

All the fixed asset investments are held in the UK. The Board of Trustees considers it appropriate to state the investments at cost.

17. DEBTORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

		2021	2020
		£	£
	Trade debtors	18,845	4,553
	Amounts owed by group undertakings	88,434	**
	Other debtors	-	750
	Prepayments and accrued income	27,277	33,688
		134,556	38,991
18.	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR		
		2021	2020
		£	£
	Trade creditors	663	4,796
	Amounts owed to group undertakings	-	6,084
	Social security and other taxes	3,204	3,923
	Other creditors	5,689	2,788
	Deferred income	44,962	42,323
	Accrued expenses	8,335	8,581
		62,853	68,495

Accrued and deferred income is comprised of several restricted funds that relate to periods beyond the financial year end. All of the accrued and deferred income has been released to income following the financial year end.

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

19. LEASING AGREEMENTS

Minimum lease payments under non-cancellable operating leases fall due as follows:

	2021	2020
	£	£
Within one year	44,578	47,533
Between one and five years	170,500	213,578
In more than five years		10,500
	215,078	271,611

The payments for the financial year with regards to operating leases amounted to £47,533 (2020 - £46,532).

20. ANALYSIS OF NET ASSETS BETWEEN FUNDS

			2021	2020
	Unrestricted	Restricted	Total	Total
	funds	funds	funds	funds
	£	£	£	£
Fixed assets	6,279	-	6,279	8,322
Investments	2	-	2	2
Current assets	1,178,310	21,089	1,199,399	1,202,839
Current liabilities	(62,853)	<u>-</u>	(62,853)	(68,495)
	1,121,738	21,089	1,142,827	1,142,668

The Trustees have designated £450,000 (2020 - £590,000) of the unrestricted funding for future property and running costs in the case of Council funding not being renewed. This would also cover any staffing costs and funding shortfalls.

21. MOVEMENT IN FUNDS

	At 1/4/20 £	Net movement in funds £	Transfers between funds £	At 31/3/21 £
Unrestricted funds				
General fund	510,367	39,407	121,964	671,738
Designated	590,000		(140,000)	450,000
Restricted funds	1,100,367	39,407	(18,036)	1,121,738
Advocacy	17,793	(5,144)	-	12,649
Bright Days	8,093	(20,020)	11,927	-
HCO Hospital	-	(6,109)	6,109	-
Housing and Care options	16,415	(7,975)	- 23	8,440
	42,301	(39,248)	18,036	21,089
TOTAL FUNDS	1,142,668	159		1,142,827

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

21. MOVEMENT IN FUNDS - continued

Net movement in funds, included in the above are as follows:

		Incoming resources £	Resources expended £	Movement in funds £
Unrestricted funds General fund		559,621	(520,214)	39,407
Restricted funds		65.450	(70.00)	<i>4</i> = 4
Advocacy Bright Days		65,158 37,418	(70,302) (57,438)	(5,144) (20,020)
HCO Hospital Housing and Care options		29,782 57,176	(35,891)	(6,109)
flousing and Care options			(65,151)	(7,975)
		189,534	(228,782)	(39,248)
TOTAL FUNDS		749,155	(748,996)	159
Comparatives for movement in funds				
		Net movement	Transfers between	At
	At 1/4/19	in funds	funds	31/3/20
Unrestricted funds	£	£	£	£
General fund Designated	548,985 590,000	(46,435)	7,817	510,367 590,000
	1,138,985	(46,435)	7,817	1,100,367
Restricted funds	, ,	, ,	,	-,,
Connect Up Advocacy	19,550	(1,634) (1,757)	1,634	17,793
Bright Days	-	8,093	-	8,093
Ambition for Ageing	5,536	807	(6,343)	-
Happy Circle Housing and Care options	3,108 22,350	(5,935)	(3,108)	16,415
			. ———	
	50,544	(426)	(7,817)	42,301
TOTAL FUNDS	1,189,529	(46,861)		1,142,668

NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

21. MOVEMENT IN FUNDS - continued

Comparative net movement in funds, included in the above are as follows:

	Incoming resources	Resources expended	Movement in funds
	£	£	£
Unrestricted funds	~	2	2
General fund	423,234	(469,669)	(46,435)
Restricted funds			
Connect Up	-	(1,634)	(1,634)
Advocacy	50,882	(52,639)	(1,757)
Bright Days	66,834	(58,741)	8,093
Ambition for Ageing	169,999	(169,192)	807
Housing and Care options	56,684	(62,619)	(5,935)
Housing and Care Options - Hospital	4,098	(4,098)	<u> </u>
	348,497	(348,923)	(426)
TOTAL FUNDS	771,731	<u>(818,592</u>)	(46,861)

Restricted funds:

Big Lottery - Community Fund/Advocacy

Advocacy service aims to empower older people to express their needs and choices. The advocate provides support to ensure the older person's voice is heard when facing life changing or difficult decisions.

Big Lottery - Community Fund/Bright Days

Bright Days is a health and wellbeing programme, designed to improve the lives of older people across the Borough and to foster a spirit of community by providing a diverse range of fun activities and pursuits for the over 50's. All donations for this service were provided by The Eric Wright Trust and the Manchester Guardian Society.

Big Lottery - Community Fund/Receptionist

To provide funds for a receptionist post (short term) which is normally covered by volunteers but due to the Covid-19 pandemic was not able to be filled by volunteers due to lockdowns and shielding.

Wigan Council - Advice for Older People

The Housing & Care Options Service provides free, impartial information and advice for anyone over 50, helping people to think about what housing and care options are available and helps them plan and make informed choices and decisions over future or current housing needs.

Soil Association/The Charity Service/Medicare - FaCT (Food Action Together)

These funds help promote healthy diets, exercise and also to help with growing vegetables and plants amongst the over 50's in Wigan Borough thus leading to an improved healthy life style and promoting better foods choices and a more healthy outlook on life.

Age UK - Emergency Grant Appeal/Emergency Fund plus CAF Resilience Fund

These emergency funds were received during the Covid-19 pandemic for the over 50's in Wigan Borough, to help provide shopping services, food, PPE, mailing of newsletters, capital items to provide on-line activities, staff to make telephone calls for health and well-being and to help vulnerable people and people who were shielding throughout the pandemic and during the lock downs by providing support where needed within the Wigan Borough community.

Age UK - Warm Homes

To provide benefit entitlement sessions and home energy checks, as an addition to the advice and information service.

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NOTES TO THE FINANCIAL STATEMENTS - continued for the Year Ended 31 March 2021

21. MOVEMENT IN FUNDS - continued

Unrestricted funds:

Wigan Council

Funding as a result of work with the local authority has been utilised in respect of the following projects:

Advice and Information

Community and organizational development to provide practical support services to older people throughout the Borough, funded through a contract with the Social Services Department and the CAB.

Handyperson scheme

To provide home safety checks and complete small jobs around the house that will enhance the quality of life of older people by improving living conditions and enabling them to access other support and services. The Handyperson service works with Wigan Council and Leigh Building Services.

Home Help Service

The service has a team of Home Helpers who provide cleaning, shopping and many other household tasks, subject to an initial assessment visit.

22. EMPLOYEE BENEFIT OBLIGATIONS

The charity operates a defined contribution scheme in respect of staff member's. The scheme is managed by independent fund managers and it's assets/liabilities are held separately from that of the charity. The pension charge represents the amounts paid by the charity and amounted to £14,671 (2020 - £12,129). There were amounts outstanding at the year end of £5,689 (2020 - £2,788).

23. RELATED PARTY DISCLOSURES

The following transactions took place with the trading subsidiary during the year:

- i) Cost transfers of £653 (2020 (£165)).
- ii) The transfer of Home Help income of £93,865 (2020 £96,369).
- iii) Bank repayments of £Nil (2020 £30,000).

At the year end £88,434 was due to the Charity, in 2020 £6,084 was due by the Charity.

24. ULTIMATE CONTROLLING PARTY

The ultimate controlling party is deemed to be the Trustees. There were 116 (2020: 95) members as at 31 March 2021, 39 of these were constitutional members with voting rights, the remaining 77 being associated members.

DETAILED STATEMENT OF FINANCIAL ACTIVITIES for the Year Ended 31 March 2021

	for the Year Ended 31 March 2021		
		2021	2020
		£	£
INCOME AND ENDOWMENTS			
Donations and legacies			
Donations		41,773	28,479
Gift aid		729	126
		42,502	28,605
		,	=0,000
Other trading activities			
Home Help		152,044	186,848
		10=,0	200,010
Investment income			
Deposit account interest		2,498	7,415
1		2,150	,,113
Charitable activities			
Local authority contracts		101,769	117,277
Service level contracts		83,950	70,000
Grant income		228,876	323,770
		220,070	323,770
		414 505	511.047
		414,595	511,047
Other income			
Other income		105.516	25.014
Other income		137,516	37,816
TD 4.3.			
Total incoming resources		749,155	771,731
EXPENDITURE			
Charitable activities			
Wages		489,932	399,651
Social security		20,731	16,897
Pensions		12,572	10,030
Rent, rates and water		42,484	45,602
Insurance		6,949	6,211
Light and heat		11,956	8,461
Telephone		7,674	6,160
Postage and stationery		18,515	15,196
Sundries		17,587	25,657
Motor and travel		19,735	21,929
Computer costs		7,792	7,741
Repairs and maintenance		3,326	3,796
Volunteer expenses		3,921	1,823
Training and recruitment		3,806	3,090
Consultancy		11,812	9,314
Legal and professional fees		2,229	3,850
Grants paid		661	66,326
Un-claimable VAT		10,527	13,024
Plant and machinery depreciation		53	97
Carried forward		692,262	664,855
		~~~~~~	001,000

# DETAILED STATEMENT OF FINANCIAL ACTIVITIES for the Year Ended 31 March 2021

Charitable activities	 2021 £	2020 £
Brought forward	692,262	664,855
Fixtures and fittings depreciation	305	326
Computer equipment depreciation	3,425	1,854
	695,992	667,035
Support costs		
Management		
Grant support costs	-	99,729
Governance costs		
Wages	34,991	34,788
Pensions	2,099	2,099
Auditors' remuneration	4,500	4,500
Accountancy and legal fees	10,301	9,762
Bank charges and interest	1,113	679
	53,004	51,828
Total resources expended	748,996	818,592
Net income/(expenditure)	159	(46,861)