

Looking Back on a Year of Lockdowns

The past year has probably been one of the most dramatic in 25 years of Age UK Wigan Borough but we remained open throughout, providing essential support to older people in the area.

Thank you to staff, volunteers and partners for enabling this to happen.



1200 food parcels/hampers distributed



£1,863,394 gained in benefits for people needing support to claim funds.



1715 free shops/
prescription collections and
558 paid for shops through
our Home Help service

Around 440 attendances a month to Bright Days activities by Zoom or phone.



10,618 check and chat phone calls

Contact Us

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[wiganborough](http://www.ageuk.org.uk/wiganborough)

Many thanks for supporting me through my recent benefit application... You also checked with me to ensure that everything had been sorted out. You have provided me with advice with other issues and you have always gone the extra mile, explaining everything and checking in with me. The lovely Christmas hamper was a perfect treat too.

Mrs M, 76

Handyperson Service

Mr and Mrs R are 75 and live in Bickershaw. They have had various jobs done through the Handyperson service including:

- Repairing a dripping ballcock;
- Repairing a step on their staircase;
- Assembling a flat pack wall cabinet;
- Putting up grab rails;
- Assembling an exercise bike, treadmill and porter's trolley.

On this occasion, the window sill was cracked and may have damaged the window. Our Handyperson team, repaired and painted it so that it looked better and was protected from frost.



Before



After

'Absolutely brilliant job. Will definitely use the service again. Very proud of the work on the window sill. Cannot fault the service.'

Celebrating Five Years as a Home Helper



This month, Karen and Leanne celebrate five years of being a Home Helper with Age UK Wigan Borough. They have both provided a fantastic service and developed great relationships with their clients. Many thanks to them for the work they have done.

Leanne says:

'I am very proud to be working for Age UK Wigan Borough Home Help. It makes me feel happy to know that I am helping older people in the community and around their home and that they have someone they can have a chat with.'

If you know anyone interested in becoming a Home Helper, please get in contact.