

# Keeping in Touch

The newsletter of Age UK Wigan Borough - a local charity for local people

## Switch On IT Helpdesk now open

For two months, during September and October, we are hosting a special Helpdesk to support people who have problems using IT. Our new Helpdesk Officer, Dan will be able to talk through issues such as:

- How to join a Zoom call;
- How to set up a tablet;
- What to do if your printer stops working;
- How to Skype your family.



We are now taking appointments and the service will start from 9th September.

Don't miss out - book your appointment now by ringing 01942 615880.

## Healthwatch wants to hear about Hospital Discharge

The Covid 19 pandemic has led to new hospital discharge procedures. Healthwatch Wigan and Leigh is keen to hear about your experiences. If you would like to take part, contact Karen Wilson on 01942 83466 or fill out the survey on their website:

[healthwatchwiganandleigh.co.uk/](https://healthwatchwiganandleigh.co.uk/)



### Contact Us

Phone: 01942 615880

Email: [enquiries@ageukwiganborough.org.uk](mailto:enquiries@ageukwiganborough.org.uk)

Facebook: /Ageukwiganborough

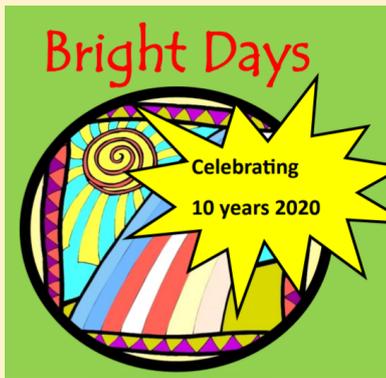
Web: [www.ageuk.org.uk/wiganborough](http://www.ageuk.org.uk/wiganborough)

Need Help Challenging Decisions or  
Expressing your Views?

Our Advocacy team is here to  
support you!

Contact us for an informal  
discussion





## New Bright Days Programme Launched

Check out our new Bright Days programme, which includes:

- Phone chat groups
- Choir by Zoom
- Cookery demonstrations
- Quizzes
- Bingo

The full programme is available on our website or by ringing 01942 615880.

## Small Jobs needed around the Home?

Our Handyperson service can help with:

- ✓ Hand rails and Grab rails
- ✓ Home security and safety
- ✓ Putting up shelves, pictures, curtain rails etc
- ✓ Flat pack furniture
- ✓ Flags and pathways



## Struggling to pay for a TV Licence?

You may be entitled to a free one!

Ask our Information and Advice service for a free benefits check. If you claim Pension Credit, you will not have to pay for your licence. Make sure you are not missing out by giving us a call.



*'We are very grateful for the advice and extra money we have received. We have never claimed or asked for any benefits before, we never thought we qualified! My wife and myself are 85 years old and we both worked for 50 years, but we never had a job that allowed us to save much... we have been married 64 years and this is the first time we have had money to spare. I only wish we had known sooner! Never the less, once again, thank you so much!!'*

*Mr and Mrs H, Leigh*