

Benefits of Working at Age UK Wigan Borough

'I feel proud to be part of something bigger than myself, to support change and to help others'

Feedback from Staff Survey October 2025

Age UK Wigan Borough is a great place to work if you really want to make a difference in people's lives. We help over 5,000 people aged 50 and over every year offering activities, events, practical support and information & advice.

As well as knowing you are making a difference, we offer the following benefits to our staff:

Blue Light Card Discount

You can access Blue Light card discounts online and on the high street. There are thousands of shops, restaurants and brands included for discounts and cash back offers, so there are lots of opportunities to save!

Free membership of WPA Corporate Healthcare

This enables you to access:

- Cashback on a range of medical and dental treatments, including complementary therapies, therapy sessions, diagnostic tests and health screening
- Debt and money information support
- Access to a remote GP helpline, video consultations, including private prescriptions
- Virtual dermatology service for skin concerns
- Fast track cancer diagnosis
- Fast track physiotherapy
- Healthbeing hub containing information on a variety of useful information

Free access to an enhanced Employee Assistance Programme

Access to counselling and other support anonymously if you are struggling with aspects of your life.

Options for Flexible Working

If you are office-based and it is appropriate, we offer the option to work from home for part of your working week.

Free Drinks

If you are based in our office or visiting, we provide free tea and coffee.

**‘Age UK Wigan Borough is the best organisation that I have worked for.’
2025 staff survey**

Generous Annual Leave Arrangements

- Basic annual leave rate is 28 days per annum plus the usual 8 statutory bank holidays.
- Two extra days following completion of five years’ service.
- One day’s birthday leave (within five days of your birthday).
- One day’s leave during the Christmas/New Year period.
- Opportunity to ‘buy’ up to five days’ leave a year for salaried staff, where earnings permit.

Bike to Work scheme

- Access to loans to help you purchase a bike or accessories to use when cycling to work.
- Savings of up to 39% on your purchase.
- Pay back in monthly payments.

Workplace Pension

- We will contribute an additional 3% of your pay to a stakeholder pension scheme.
- You contribute from 5% up to 100% over up to four years.

Supportive Absence arrangements

- One week’s full pay and one week’s half pay in a rolling twelve month period after completion of probationary period.
- Increasing entitlement, rising to six weeks’ full pay and six weeks’ half pay after three years’ service.
- Up to five days compassionate leave in a twelve month period.
- Up to two days for for unexpected dependant care in a twelve month period.

Free Uniform



If you have a role requiring a uniform or specialist clothing, we will provide this for free.

Money Off Age Co products

Discounts are available for you and your family on Age Co personal alarms, stairlifts, home lifts, walk-in baths and easy access showers.

Training Opportunities

As well as the basic training to complete your job, we offer opportunities for enhanced learning. If appropriate we will negotiate for staff to alter their hours of work to accommodate formal qualifications where possible.

‘A wonderful place to work, safe and accessible’

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