

VOLUNTEER NEWS

Hello and welcome to the latest edition of Volunteer News!

Welcome to another edition of our newsletter for volunteers. If you're a new volunteer, welcome, and I hope that you enjoy whatever role you are doing. As I've said on so many occasions (but that doesn't make it any less true), we couldn't do what we do without the hours put in by volunteers, making a difference.

It's hard to believe that we're fast heading towards Christmas. It does feel like an 'age thing', but time is certainly going faster than when I was younger.

We've our AGM coming up on Friday, 29th November at Queens Hall, Market St in Wigan town centre (more details inside).

Elsewhere, Pauline Barraclough from our Ambition for Ageing project has been appointed as the new Team Leader on the Bright Days programme. Also inside, you'll see details of our new Wednesday Club at Queens Hall in the town centre. Come along and join us.

That's it from me on what is a very wet Friday. Keep dry and warm as we head into winter.

Regards

John



Would you like to be the Editor of this Newsletter?

We are looking to form a small editorial group to take lead on the production, content and editing of this newsletter. We are looking to produce this 3 times a year. You do not have to be an expert as support and training will be given. If you are interested in becoming part of this group or would like further information please contact Lisa Garry, Office Manager, on 01942 241972 or Email: lisa.garry@ageukwiganborough.org.uk



In the Spotlight.....Pauline Barraclough

Many of you will recognise Pauline who has been with AUKWB since February 2016 working with the Ambition for Ageing Project. With the project nearing an end in 2020 Pauline was ready for a new challenge and is now the Bright Days Team Leader. Pauline is currently busy visiting all the existing activities and meeting all the attendees. She has a lot of background experience working in similar roles throughout her career and is now looking forward to developing the project by introducing new activities as well as overseeing the existing ones. Harry (previous Team Leader) is still part of the project on a part time basis joining Ellie as project support workers. We wish Pauline and her team all the best on their journey and no doubt it will be an interesting and exciting one.

Eyes and Ears Training

We are keen that as many volunteers as possible complete this basic introduction to safeguarding run by Wigan Council. The session will go through different forms of abuse, how to recognise abuse and what to do if you become aware of abuse.

If you are able to attend one of the courses below, please let us know and we will book you on. Each session last two hours from 10am to 12 noon.

22nd January 2020 — St Peter's Pavilion, Hindley

26th February 2020 — Compassion in Action, Leigh

30th March 2020 — St Peter's Pavilion, Hindley

29th April 2020 — Compassion in Action, Leigh

27th May 2020 — St Peter's Pavilion, Hindley

15th July 2020 — Compassion in Action, Leigh

To book your place please contact Sarah Shannon, Central Services Manager, on 01942 241972 or

Email: sarah.shannon@ageukwiganborough.org.uk

Important Notice

If you are a volunteer and have not yet completed our online Safeguarding Adults training please contact Lisa Garry on 01942 241972 to arrange this. This is a mandatory training course that we want all staff and volunteers to complete. Support will be offered to complete this so don't worry about the techy stuff!



Handyperson Service

Do you need help in or around the home?
Are you looking for a trustworthy, high quality & competitively priced service?
Then contact our Helpful team today on
01942 615894 / 241972
No Job too Small!

HOME HELP SERVICE

So much more than cleaning!



Do you need help with the housework?
Are you looking for a trustworthy, high quality and a competitively priced service?

Then contact our team today
01942 615885

Our excellent team of Home Helpers are the answer!

We can help with your household tasks including

- ◆ Mopping floors
- ◆ Local Shopping
- ◆ Laundry
- ◆ Changing Bedding
- ◆ Vacuuming
- ◆ Cleaning Inside Windows



And much more.

Chair: Bryan Shepherd, Chief Officer: John McArdle Age UK Wigan Borough is a trading name of Age Concern Wigan Borough which is a registered charity (1103022) and a company limited by guarantee. Registered in England and Wales number 5004789. Registered office: Pennycuik Mill, Haig Street, Wigan WN3 4AZ. ID111159 06/11



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AWARM-ing Service

As part of our commitment to support all Wigan Residents to live independently in a safe and warm home of their choice, we will be enhancing our AWARM service to enable us to support more residents across the borough.

As part of this growth, Wigan Council has decided to bring AWARM in- house to form part of an exciting new development which will strengthen the existing healthy home offer. This decision will provide significant opportunities to truly embed this service into the Healthier Wigan Partnership and will continue to work alongside our wider partners to ensure that all residents can access the necessary support to enable them to achieve affordable warmth.

This service transfer will take place on the **1st of October 2019**, with the existing AWARM team joining the Adaptation and Stock Remodelling team under Homes. The AWARM team will continue to take referrals into this service during this transition, ensuring limited disruption. The remodelled service is now named AWARM Plus.

To access the service or for more information, please contact the team on:

Telephone: 01942 404261

Electronic referral: www.wigan.gov.uk/warmhomes

Email: AWARM@wigan.gov.uk



Dates for your Diaries!

Annual General Meeting - Friday 29th November 2019

AGM 12.30pm

Queens Hall Methodist Church, Market Street, Wigan

Light refreshments provided

To confirm your attendance please call 01942 241972



Christmas

Volunteer Forum

12—2.30pm Thursday 5th December 2019 (light lunch provided)

Pennyhurst Mill Meeting Room, Haig Street, Wigan WN3 4AZ

We hold this meeting twice yearly to give all old and new volunteers an opportunity to come and meet other volunteers and staff and to be updated on the organisation and services we provide.

It also gives you an opportunity to ask any question or raise any concerns you may have.

If you would like to attend this meeting please contact 01942 241972 and leave your name and any dietary requirements you may have for the attention of Lisa Garry or Kath Tebay.



****Please note, the meeting room entails climbing one flight of stairs****

Bright Days Events

Christmas Party—Wednesday 11th December 1-3pm

Queens Hall, Market Street, Wigan WN1 1HX Ticket Only Event—£5 per person

T'Other 2 Live Duo and Buffet

Christmas Carol Concert—Wednesday 18th December 1-2pm

St Mary the Virgin Church, St Marys Way, Leigh WN7 5EQ **FREE EVENT**

Light refreshments available after the concert