

# Volunteer Newsletter

## An Interesting Year...

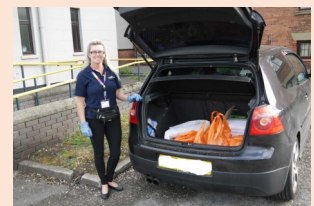
The past year, has probably been one of the most dramatic in 25 years of Age UK Wigan Borough. Services stopped, some staff furloughed or working from home, emergency support given and many volunteers unable to come in.



1098 food parcels/hampers distributed



10,127 check and chat phone calls



1714 free shops/prescription collections and 444 paid for shops through Home Help



£1,784,555 gained in benefits for people needing support to claim funds.



Around 300 attendances a month to Bright Days activities by Zoom or phone.

## We'd love to see you again...

We recognise that many of our volunteers felt unsafe coming into the office or activities you were involved in ceased. If and when you feel ready to come back, we'd love to see you again.

Currently, we particularly would like some reception volunteers. We are also hoping to restart Bright Days external activities when we are allowed.

Please get in touch if you would like to come back to us. If you no longer feel that you would like to be involved with us, it would be helpful if you could let us know - we will understand that things have changed.

## Contact Us

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Facebook: [/Ageukwiganborough](https://www.facebook.com/ageukwiganborough/); Web: [www.ageuk.org.uk/wiganborough](http://www.ageuk.org.uk/wiganborough)

## Staff Changes

Over the past year, there have been several changes to our staff.

Goodbye to:

At the end of March, Lisa Garry, Alyson Tate and Steph Hodgkinson will move to Wigan Council. They have been working on the Homefinder/Housing and Care Options contract, which the Council is taking in-house so they will be TUPE'd over. Between them, they have 37 years' service with us - they will be missed.

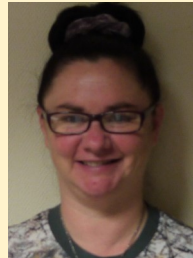
Ellie Wright, Neil Whitehouse, Roz Hampson, Joanne Bowers and several Home Helpers have also left us over the past year

Welcome to:



Rox Hartnell, our new Information, Advice and Advocacy Team Leader

Nicola Sheridan, our Central Services Administrator, working with Sarah and Bev.



Sarah-Jane Tarn and Paula Skalycz, working Food Action Together, a new project focussing on food, nutrition and activity.

Jimmy Daven, joining Ian and Ray on the Handyperson team



... Vicky Paulton-Jones, Sharon Gribben, Margaret Hamilton, Julie Cross, Louise Knox, Nicola McNicholas, Jackie Dowling and Louise Birtwhistle who have joined the Home Help team.

## Volunteer News

Congratulations to Emily Mundon who has got a job after supporting us for nine months as a volunteer with Home Help.

Finally, a big THANK YOU to volunteers who have continued with us throughout the lockdown.