## Course Description Mental How to identity, understand and help someone who may be experiencing a mental health issue. The course **Health First** also provides people with an insight into their own Aid mental health and effective ways of maintaining their 'First Aider' well-being. **Duration:** How to listen, reassure and respond, even in a crisis -2 days and even potentially stop a crisis from happening. How to help someone access the y might need to aid recovery.

## Course Mental Health First Aid (MHFA) is a training course which supports people to identify, understand and help someone who may be experiencing a mental health issue. Champion' You'll learn to recognise warning signs of mental ill health, and develop the skills and confidence to approach and support someone while keeping yourself safe.

All training will be delivered face to face and where possible at a time and venue that is convenient to you.

For more information please visit **www.ageuk.org.uk/wiltshire** or contact us on:

E: training@ageukwiltshire.org.uk T: 01380 735522



A comprehensive programme of **FREE training** on various aspects of mental health.

Available to people working across Bath & North East Somerset, Wiltshire and Swindon in the following sectors:

- Emergency Services
- Care provision
- Voluntary Organisations
- Health Services



















Course	Description	Course	Description
Mental Health Awareness  Duration: 2 hours	<ul> <li>What is mental health and the parity of esteem with physical health.</li> <li>How to spot the signs and symptoms of ill mental health.</li> <li>How to respond to, and communicate with someone experiencing mental health difficulties. (Looking at the mental health continuum and using the ABC Approach).</li> <li>How to remain resilient to dealing with mental health issues at work. (Using 5 ways to wellbeing).</li> <li>Where to signpost to professional external help.</li> </ul>	Mental Health Training for Managers  Duration: 4 hours	<ul> <li>Spot the signs and symptoms of mental health concerns in your team and be able to have sensitive conversations around mental health.</li> <li>Build a supportive and open culture around wellbeing and how to manage staff experiencing stress.</li> <li>Remain resilient in dealing with mental health issues and know when and where to signpost staff to professional external help.</li> <li>Support and manage staff experiencing stress.</li> <li>Know when and where to signpost staff to professional external help.</li> </ul>

Course	Description	Course	Description
5 Ways to wellbeing  Duration: 1 - 2 hours	<ul> <li>What is Wellbeing?</li> <li>Exploring the 5 ways to wellbeing;</li> <li>Connect</li> <li>Be Active</li> <li>Keep Learning</li> <li>Give</li> <li>Taking notice</li> </ul> Creating a Wellbeing action plan and how to put that plan into practice.	Dementia beyond the Basics  Duration: 1 day	Suitable for people working in the Health and Social Care sectors and anyone who has an interest in dementia.  Course covers:  The brain: areas affected by dementia and its impact on people with dementia  Diagnosis and treatment  Strategies to deal with confusion, memory loss and disturbing behaviour  Importance of person-centred care