

COVID19 Procedures

Following the government's recent announcement for additional restrictions to be in place from 5th November, we would like to remind and reassure you of the precautions our Community Meals team undertake during the course of their work to provide this important service.

Within our premises and vehicles, the team follow Covid secure procedures at all times.

We believe these procedures will help to reduce the risk of spreading Covid19 to our clients.

If you would like any further information, please ask your delivery driver or call our office on 01793 279606



Keep washing
hands regularly



Wear face coverings
in enclosed spaces



Stay at least 2
metres apart

COVID19 Procedures

When a member of the team visits your home to deliver a meal, they will:

- Use an alcohol gel/spray on their hands before leaving our vehicle and removing your meal from the thermal container
- If they deliver your meal to you without entering your home, they will maintain a safe distance from you whilst delivering the meal
- If they enter your home, they will maintain a safe distance from you at all times within your home
- If you would prefer they wore either a facemask or other PPE in your home, they will happily do so
- Our staff may choose to wear facemasks or PPE for their own safety, even if you have not requested this
- When they leave your home, they will take away any used PPE and dispose of this within our vehicle
- Prior to leaving your address, they will again use the alcohol gel/spray on their hands



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