

Be the difference

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- Befriending
- Retail assistant
- Dementia services
- Foot care assistant
- Computer tutor
- Social activities
- Information & Advice assistant



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To easily apply for a role online



For more information, please call us on
01905 724294 | 01684 560666
email info@ageukwmh.org
or visit www.ageukwmh.org

Age UK Worcester & Malvern Hills is a charitable company limited by guarantee and registered in England and Wales
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Befriending Volunteer

Befriending is the act of visiting an older person, who is socially isolated, in their own home.

Befriending provides companionship to older people who best need it and a crucial link to the outside world.



Age UK Worcester & Malvern Hills
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Volunteer to help us make later life a fulfilling and enjoyable experience for all older people.

Who are we?

We are a local independent charity working to help over 50s in Worcester & Malvern Hills, love later life. We provide a range of services and social activities across the areas to benefit older people. We are part of the family of Age UK charities across the country.

What work do we do?

- Information & Advice
- Benefit checks & Form Filling
- At Home Services
- Befriending & Bereavement Support
- Later Life Planning
- Dementia Community Support Services & Meeting Centres
- Good Neighbour Network
- Foot Care
- Digital Inclusion
- Wheelchair Hire
- Social Activities



Purpose of the role

Befriending provides much needed companionship for isolated older people. We aim to ameliorate loneliness in Worcester & Malvern Hills and provide a crucial link to the outside world. It is important that we provide encouragement for clients participate in local activities and help them develop new relationships.

Main activities of the role

- Visit clients regularly at home (at least an hour per fortnight)
- Participate in tele befriending in-between home visiting
- Liaise with our befriending coordinator

Personal qualities, experience and skills

You do not need any previous experience for this role, although good communication skills, empathy and patience and a caring and polite attitude is needed. Being able to work as an individual and understanding confidentiality is essential.

Our commitment to you

We will provide you with: relevant induction & training, ongoing support, reimburse reasonable travel costs and invite you to our group events.

Full training will be provided for this role.