

Be the difference Volunteer for us today

- Community befriender
- Retail assistant
- Dementia services assistant
- Digital champion
- Social activities assistant
- Information & advice assistant
- Foot care assistant
- Mental health buddy
- eBay assistant



Scan the QR code below to view
our voluntary roles



For more information, please contact us on:

01905 724294 | 01684 560666

info@ageukwmh.org
www.ageukwmh.org

Age UK Worcester & Malvern Hills is a charitable company limited by guarantee and registered in England and Wales.
Registered charity number: 1114859.
Company number: 05688674.
Registered head office: Bank House, 7 Shaw Street, Worcester, WR1 3QQ. Version 1 - last updated 12_07_23



Community Befriender Volunteer



Age UK Worcester & Malvern Hills
01905 724294 | 01684 560666 | info@ageukwmh.org

Volunteer with Age UK Worcester & Malvern Hills and be the difference in helping an older person love later life.

Purpose of this voluntary role

1.2 million older people across the UK often feel lonely or isolated at home. We aim to connect people together to alleviate loneliness in Worcester & Malvern Hills and provide a crucial link to the outside world.

Main activities of the voluntary role

As a Community Befriender, you will be providing much needed companionship for isolated or bereaved older people; providing a crucial link to the outside world. It is important that our clients receive this support and encouragement, to help them develop confidence and new relationships.

Tasks include, but not limited to:

- Visit clients regularly at home, for at least an hour per fortnight
- Participate in telephone befriending in-between home visiting
- Accompany an older person to social activities or other social outings (optional)
- Liaise with our befriending coordinator

Experience

You do not need to have any prior experience for this role.

As a Community Befriender you should have:

- Good communication skills
- Empathy and patience
- A caring and polite attitude
- The ability to work as an individual

Benefits of volunteering with us

- Learn new skills and develop existing ones
- Develop your confidence and gain experience of the workplace
- Reimbursement of reasonable travel costs incurred
- Ongoing support and training where relevant
- Become part of our wider volunteer network, where you will be invited to group events and meet others alike

Who are we?

We are a local independent charity working to help over 50s in Worcester & Malvern Hills, love later life. We provide a range of services and social activities across the areas to benefit older people. We are part of the family of Age UK charities across the country.

What work do we do?

Services

- At Home services (Homeworking & Gardening)
- Befriending & Bereavement Support
- Being Well Service
- Benefit Checks & Form Filling
- CAMBUS & Energy Roadshow Bus
- Community Transport
- Dementia Community Support Service
- Dementia & Memory Loss Meeting Centres
- Digital Inclusion & Tablet Loan Scheme
- Foot Care
- Good Neighbour Networks
- Information & Advice
- Later Life Planning
- Wheelchair Hire

Social Activities

- Connect Clubs
 - Chantry House
 - Chelmsford Court
 - Storer Court

