

Be the difference Volunteer for us today

- Community befriender
- Retail assistant
- Dementia services assistant
- Digital champion
- Social activities assistant
- Information & advice assistant
- Foot care assistant
- Mental health buddy
- eBay assistant



Scan the QR code below to view
our voluntary roles



For more information, please contact us on:

01905 724294 | 01684 560666

ebay@ageukwmh.org
www.ageukwmh.org

Age UK Worcester & Malvern Hills is a charitable company limited by guarantee and registered in England and Wales.
Registered charity number: 1114859.
Company number: 05688674.
Registered head office: Bank House, 7 Shaw Street, Worcester, WR1 3QQ. Version 1 - last updated 12_07_23



eBay Assistant Volunteer



Age UK Worcester & Malvern Hills
01905 724294 | 01684 560666 | ebay@ageukwmh.org

Volunteer with Age UK Worcester & Malvern Hills and be the difference in helping an older person love later life.

Purpose of this voluntary role

As an independent charity, over 60% of our income is made from our retail operations. With an increasing digital world, it is important to keep up, which is why we are continually expanding our online eBay operation.

Main activities of the voluntary role

As an eBay Assistant volunteer, you will help us raise funds by assisting with the daily running of our online retail operation (eBay).

Tasks include, but not limited to:

- Process and price donated stock
- Write descriptive listings on the eBay platform
- Take eye catching photos of saleable items
- Safely package and ship sold items
- Liaise with our E-commerce Manager

Experience

You do not need to have any prior experience for this role.

As an eBay Assistant volunteer you should have:

- Good communication skills
- Confident digital skills and a general understanding of e-commerce
- Pleasant and polite attitude towards customer service
- The ability to work as part of a team

Benefits of volunteering with us

- Learn new skills and develop existing ones
- Develop your confidence and gain experience of the workplace
- Reimbursement of reasonable travel costs incurred
- Ongoing support and training where relevant
- Become part of our wider volunteer network, where you will be invited to group events and meet others alike

Who are we?

We are a local independent charity working to help over 50s in Worcester & Malvern Hills, love later life. We provide a range of services and social activities across the areas to benefit older people. We are part of the family of Age UK charities across the country.

What work do we do?

Services

- At Home services (Homeworking & Gardening)
- Befriending & Bereavement Support
- Being Well Service
- Benefit Checks & Form Filling
- CAMBUS & Energy Roadshow Bus
- Community Transport
- Dementia Community Support Service
- Dementia & Memory Loss Meeting Centres
- Digital Inclusion & Tablet Loan Scheme
- Foot Care
- Good Neighbour Networks
- Information & Advice
- Later Life Planning
- Wheelchair Hire

Social Activities

- Connect Clubs
 - Chantry House
 - Chelmsford Court
 - Storer Court

