

# Be the difference Volunteer for us today

- Community befriender
- Retail assistant
- Dementia services assistant
- Digital champion
- Social activities assistant
- Information & advice assistant
- Foot care assistant
- Mental health buddy
- eBay assistant



Scan the QR code below to view  
our voluntary roles



For more information, please contact us on:

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## Retail Assistant Volunteer



**Age UK Worcester & Malvern Hills**

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## *Volunteer with Age UK Worcester & Malvern Hills and be the difference in helping an older person love later life.*

### **Purpose of this voluntary role**

As an independent charity, over 60% of our income is made from our retail operations. Without our team of dedicated volunteers, we would not be able to deliver our crucial support services/activities or to develop new services in the future.

### **Main activities of the voluntary role**

As a Retail Assistant volunteer, you will help us raise funds by assisting with the daily running of our charity shops.

#### **Tasks include, but not limited to:**

- Assist with the serving of customers
- Help process stock (sorting, pricing, ironing etc...)
- Operate the till and handling cash
- Liaise with the Shop Managers / Assistant Managers

### **Experience**

You do not need to have any prior experience for this role.

#### **As a Retail Assistant volunteer you should have:**

- Good communication skills
- Empathy and patience
- A caring and polite attitude towards customer service
- The ability to work as part of a team

### **Benefits of volunteering with us**

- Learn new skills and develop existing ones
- Develop your confidence and gain experience of the workplace
- Reimbursement of reasonable travel costs incurred
- Ongoing support and training where relevant
- Become part of our wider volunteer network, where you will be invited to group events and meet others alike

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### **Who are we?**

We are a local independent charity working to help over 50s in Worcester & Malvern Hills, love later life. We provide a range of services and social activities across the areas to benefit older people. We are part of the family of Age UK charities across the country.

### **What work do we do?**

#### **Services**

- At Home services (Homeworking & Gardening)
- Befriending & Bereavement Support
- Being Well Service
- Benefit Checks & Form Filling
- CAMBUS & Energy Roadshow Bus
- Community Transport
- Dementia Community Support Service
- Dementia & Memory Loss Meeting Centres
- Digital Inclusion & Tablet Loan Scheme
- Foot Care
- Good Neighbour Networks
- Information & Advice
- Later Life Planning
- Wheelchair Hire

#### **Social Activities**

- Connect Clubs
  - Chantry House
  - Chelmsford Court
  - Storer Court

