

Job Title	Minor Adaptations Technician
Reports to	Home Support Service Manager
Salary	£12.84 per Hour
Hours	
Location	Worcestershire county wide

Purpose

The Minor Adaptations Service supports older people to live safely, independently, and confidently in their own homes by providing practical home adaptations that reduce risk, improve accessibility, and promote wellbeing.

The Minor Adaptations Technician is responsible for delivering a high-quality service on behalf of Age UK. The post holder will install minor adaptations, including grab rails, handrails, key safes, galvanised railing and half steps, ensuring all work is completed safely, efficiently, and to a high standard. The role requires a client-focused approach, working respectfully within clients' homes, maintaining accurate records, complying with health and safety and safeguarding requirements, and contributing to the effective delivery of the service in line with contractual standards and Age UK's Wyvern's values.

Key Responsibilities

- Install minor adaptations including grab rails, handrails, key safes, galvanised railing, half steps and shower seats (this list is not exhaustive)
- Carry out work in accordance with contract specifications, manufacturer guidance, and health and safety requirements.
- Assess installation locations to ensure adaptations are appropriate and can be fitted safely.
- Maintain high standards of workmanship, ensuring all installations are secure, safe, and compliant.
- Explain the use of installed equipment to clients where required.
- Complete installation records, risk assessments, and job documentation accurately and promptly.
- Manage daily workload efficiently, travelling between clients properties as scheduled.

- Maintain stock levels, tools, and vehicle in a safe and organised condition.
- Report safeguarding concerns, property issues, or additional customer support needs in line with Age UK and council procedures.
- Deliver excellent customer service, treating all customers with dignity, respect, and compassion.
- Work collaboratively with occupational therapists, council officers, colleagues, and other professionals involved in the service.

Person Specification

Qualifications
• Educated to GCSE • Full UK Driving Licence
Experience
Essential • Experience in fitting or installing minor adaptations or similar building maintenance work. • Competent in using hand and power tools. • Good practical problem-solving skills. • Excellent communication and customer service skills. • Ability to work independently and manage a daily schedule. • Good record-keeping and basic IT skills. • Understanding of health and safety requirements. • Ability to work sensitively with older and vulnerable people. Desirable • Experience working within social housing, local authority, healthcare, or community services. • Basic carpentry or maintenance qualifications.