

Role Description

Role purpose

Many people over 50 years old are struggling with technology, be it a mobile phone or a laptop computer. With an increasing number of services only accessible on line, people can feel frustrated, excluded and isolated. The role aims to help older people enjoy the benefits of being online.

Main tasks/activities

As a Digital Café Volunteer you do not have to be an IT whizz; just some spare time, an enjoyment of being online themselves, some confidence with computer use, and, most of all, a willingness to help others learn basic skills.

Tasks include, but not limited to:

- Provide bespoke support for as little as a couple of hours per week at your local digital café (Leominster, Hereford, Ledbury, Malvern or Ross-on-Wye)
- Create a warm and friendly environment at our cafés
- Liaise with our Digital Inclusion coordinator

Skills/experience

We are looking for individuals who:

- Have a love for meeting new people and willingness to help others
- Enjoying being online
- Are confident with basic technology use, for example tablets and smartphones

Days/hours

Our digital cafes usually run weekly and are 2 hours long.

Background checks

As part of joining our Digital team, we'll ask you to complete an Enhanced DBS (Disclosure and Barring Service) check and provide two references, to ensure everyone we support stays safe and well cared for.

Expenses

We reimburse reasonable expenses incurred, for example travel costs.

Apply here!



Still got questions? Contact us on: volunteering@ageukwyvern.org

