

Retail Shop Assistant Volunteer

Role Description

Role purpose

As an independent charity, over 60% of our income is made from our retail operations. Without our team of dedicated volunteers, we would not be able to deliver our crucial support services/activities or to develop new services in the future.

Main tasks/activities

As a Retail Assistant volunteer, you will help us raise funds by assisting with the daily running of our charity shops.

Tasks include, but not limited to:

- Help us process stock that we receive into our stores (sorting, pricing, etc).
- Help be a merchandiser for the store.
- Operate the till and provide quality customer service to customers.
- Help to create and arrange themed window displays.
- Be a champion for Gift Aid.

Skills/experience

We are looking for individuals who have:

- Good communication skills
- Empathy and patience
- A caring and polite attitude
- The ability to work as an individual
- Knowledge of antiques, vintage items and/or collectibles (desirable)

Locations

Our shop locations can be found here: <https://www.ageuk.org.uk/wyvern/shop-with-us/>

Days/hours

The following shifts are available for volunteers:

Monday - Saturday: 9am - 1pm, 1pm - 5pm, 10am - 2pm

Sunday: 10:30am - 4:30pm

Background checks

As part of joining our Retail team, we'll ask you to provide two references.

Still got questions? Contact us on: volunteering@ageukwyvern.org



Apply here!

