



AGE UK YORK

Domiciliary Care Worker

JOB DESCRIPTION

Location	Working in client's homes across the local York area	Reports to	Domiciliary Care Service Manager
Hours	Up to 35 hours	Working pattern	Flexible shift patterns mornings 7.00am-1.30pm and evenings 3.30pm-10pm, including alternate weekends to be worked across 7 days on a rotational basis.
Contract term	Permanent contracts available.	Type of role	Care Services
Direct reports	n/a	Role last updates	27/02/2024

Salary	£12.35 per hour with a 10% unsociable hours uplift (£13.59) when working after 7pm Monday to Friday and all hours worked on a weekend/public holiday.	Holidays	5.1 weeks (plus bank holidays)
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Context

Age UK York is a local charity which exists to support older people of York, their families, and carers. Together, our team provide a wide range of service which make a valuable difference to the needs and lives of older people across the city.

Age UK York is committed to diversity, equality, and inclusion. Through our recruitment we want to build a diverse workforce, one that represents the

communities we exist to help and brings variety of perspectives so together we are best able to support older people in York.

Through a wonderful team of staff, volunteers and supporters Age UK York has been supporting older people in York for 50 years and counting and exists to continue to be there when needed.

Purpose of the role:

The Bridge the Gap Care Service is a domiciliary care service providing personal care to people living in their own homes. Services are provided to adults with a wide range of health and social care needs, including physical disabilities, mental health needs and dementia.

Care Workers provide high-quality personal care and support to people living in their own homes; carrying out a range of additional duties to ensure the care provided is person-centred.

Care workers provide a flexible and adaptive service which responds to the needs and wishes of clients, enabling positive outcomes.

We are an organisation committed to staff development. We will support you to grow as a professional and develop your skills and talents, including supporting you to gain new qualifications.

Key Responsibilities

- Providing personal care
- Assistance with dressing and undressing
- Support with medication
- Preparation and serving of meals
- General tidying up
- Small amounts of shopping (eg bread, milk etc)
- Social support
- Reporting any issues which may have arisen with regard to Health and Safety and Safeguarding

Person Specification

Education and Qualifications

Criteria	Essential (E) or Desirable (D)	Evaluated by application form (A) and/or interview (I)
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Completed or willingness to work towards a recognised Health and Social Care qualification.	E	A
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Knowledge and Experience

Criteria	Essential (E) or Desirable (D)	Evaluated by application form (A) and/or interview (I)
Understand the needs of older and vulnerable adults	E	A I
Experience providing personal care	E	A I
Confident to work on own initiative without supervision	E	A I
Experienced at handling challenging behaviour	E	A I
Adaptability to rapidly changing situations and behaviour patterns	E	A I
Knowledge of safe Moving and Handling, basic First Aid, Health and Safety and Risk Assessment procedures.	D	A I
Knowledge of the social care sector and its procedures.	D	A I
Awareness of the Care Quality Commission Fundamental Standards of Care.	D	A I

Training and Skills

Ability to communicate with people at all levels	E	A I
Honesty, integrity and reliability	E	A I
Willingness to work as part of team and confident lone working	E	A I
Full, clean driving licence and access to own vehicle	E	A I