Home Helper

Location: client's homes in York and the surrounding area.

Responsible to: Manager of Feather Duster Cleaning

Hours: Varying hours with some flexibility. Service hours are Monday - Friday 9am - 5pm.

Salary: £8.72 per hour

Job Description

Home Helpers provide a reliable and efficient service to people in their own homes, providing a range of domestic tasks to help them to maintain a clean home.

Key Responsibilities:

- Visit customers in their own homes
- Carry out specific tasks (which have been agreed with the customer on the first visit) whilst allowing for flexibility
- To ensure all visits are on specified times and days agreed
- To treat all information relating to the customer as strictly confidential
- To contact the office immediately if the customers' circumstances change
- To contact the office immediately if a visit is unable to be made for any reason in order that alternative arrangements can be made for the customer

Requirements:

**Essential**

- Understanding and sensitivity to needs of older people
- Friendly and caring nature with a positive attitude.
- Good cleaning skills
- Able to vary your cleaning to fit the customer’s needs.
- Self-motivated and willing to suggest tasks to the customer
- Ability to work without close supervision
- Excellent communication skills
- Demonstrate flexibility and reliability

**Desirable**

- Previous experience of cleaning or supporting older people.
- Mobility (car/bike owner/driver)
- Full driving licence