Age UK Suffolk provides services that assist older people living in Suffolk to overcome the challenges they may face in later life. Following a major restructure, we invite people with a genuine interest in working with, or for the benefit of, older people to apply for the following senior management role:

**OPERATIONS MANAGER - WEST**

35hrs pwk- £30,685 pa.  Base: West Suffolk

As a member of the senior management team, your role involves working with and for older people and other service providers in the area to assist older people to maintain their independence; to enable choice, and influence decision making for the benefit of older people in the area. You will also monitor performance and implement improvement strategies to ensure high quality services are delivered by all Age UK Suffolk’s services operating in the area in line with our objectives.

You will need to have a good knowledge and understanding of older people services available in the area and have the skills to effectively forge partnerships with organisations and authorities to achieve the objectives of the organisation and meet the needs of older people in the area. Experience of implementing new services is essential.

In this senior management role you will need a good strategic understanding and be experienced in risk and performance management. You will also be an effective leader with the skills to guide and support your multi disciplinary teams working in the area. You must be experienced in all aspects of people management; financial management and budget setting and have experience in implementing appropriate quality assurance models including setting and monitoring standards and KIPs.

Closing date: 18th July 2014.
First stage Interviews: 5th August 2014
Second stage interviews: 8th August 2014