**Covid-19 is a new illness that can affect your lungs and airways. It is caused by a virus called Coronavirus. Symptoms can be mild, moderate, severe or fatal.**

**AGE SCOTLAND BROXBURN SHOP**

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| **What are the hazards?** | **Who might be harmed**  | **Controls Required** | **Additional Controls** | Action by who? | Action by when? | Done |
| Spread of Covid-19 Coronavirus | * Staff
* Volunteers
* Customers
* Visitors to your premises
* Cleaners
* Contractors
* Drivers
* Vulnerable groups – Elderly, Pregnant workers, those with existing underlying health conditions
* Anyone else who physically comes in contact with you in relation to your business
 | **All to adhere to the Government guidelines, and follow the signage and instructions as displayed within the shop building****Hand Washing*** Hand washing facilities with soap and water in place.
* Stringent hand washing taking place.
* See hand washing guidance.
* <https://www.nhs.uk/live-well/healthy-body/best-way-to-wash-your-hands/>
* Drying of hands with disposable paper towels.
* <https://www.nursingtimes.net/news/research-and-innovation/paper-towels-much-more-effective-at-removing-viruses-than-hand-dryers-17-04-2020/>
* Staff encouraged to protect the skin by applying emollient cream regularly
* <https://www.nhs.uk/conditions/emollients/>
* Gel sanitisers in any area where washing facilities not readily available

**Cleaning**Frequently cleaning and disinfecting objects and surfaces that are touched regularly particularly in areas of high use such as door handles, light switches, reception area using appropriate cleaning products and methods.**Social Distancing**Social Distancing -Reducing the number of persons in any work area to comply with the 2-metre (6.5 foot) gap recommended by the Public Health Agency<https://www.publichealth.hscni.net/news/covid-19-coronavirus> <https://www.gov.uk/government/publications/covid-19-guidance-on-social-distancing-and-for-vulnerable-people> Taking steps to review work schedules including start & finish times/shift patterns, etc. to reduce number of workers on site at any one time. Also relocating workers/volunteers to other tasks. Redesigning processes/layout of shop to ensure social distancing in place. Conference calls to be used instead of face to face meetings.Social distancing also to be adhered to in kitchen/communal areas**RPE***Public Health guidance on the use of PPE (personal protective equipment) to protect against COVID-19 relates to health care settings. In all other settings individuals are asked to observe social distancing measures and practice good hand hygiene behaviours*Where RPE is a requirement for risks associated with the work undertaken the following measures will be followed-Tight-fitting respirators (such as disposable FFP3 masks and reusable half masks) rely on having a good seal with the wearer’s face. A face fit test will be carried out to ensure the respiratory protective equipment (RPE) can protect the wearer.Wearers must be clean shaven.**Symptoms of Covid-19**If anyone becomes unwell with a new continuous cough or a high temperature in the workplace they will be sent home and advised to follow the stay at home guidance. Test and Trace reporting as per Scottish Government guidelinesLine managers will maintain regular contact with staff members during this time.If advised that a member of staff or public has developed Covid-19 and were recently on our premises (including where a member of staff has visited other work place premises such as domestic premises), the management team of the workplace will contact the Public Health Authority to discuss the case, identify people who have been in contact with them and will take advice on any actions or precautions that should be taken. <https://www.publichealth.hscni.net/>**Mental Health** Management will promote mental health & wellbeing awareness to staff during the Coronavirus outbreak and will offer whatever support they can to help Reference -<https://www.mind.org.uk/information-support/coronavirus-and-your-wellbeing/> [www.hseni.gov.uk/stress](http://www.hseni.gov.uk/stress) | Re-enforce Communication to go out to All involving entering and exiting the building, usage of bathrooms and facilitiesEmployees to be reminded on a regular basis to wash their hands for 20 seconds with water and soap and the importance of proper drying with disposable towels. Also reminded to catch coughs and sneezes in tissues – Follow Catch it, Bin it, Kill it and to avoid touching face, eyes, nose or mouth with unclean hands. Tissues will be made available throughout the workplace.Encourage staff to report any problems and carry out skin checks as part of a skin surveillance programme<https://www.hse.gov.uk/skin/professional/health-surveillance.htm>To help reduce the spread of coronavirus (COVID-19) reminding everyone of the public health advice - <https://www.publichealth.hscni.net/news/covid-19-coronavirus> Posters, leaflets and other materials are available for display.<https://www.gov.uk/government/publications/guidance-to-employers-and-businesses-about-covid-19> More hand sanitiser will continue to be purchased.Rigorous checks will be carried out by Shop Managers to ensure that the necessary procedures are being followed.Deep Clean to be arranged once shop floor cleared sufficiently and planned painting carried out.Shop opening hours of 10 – 4 will allow for cleaning each side of opening and closingStaff to be reminded on a daily basis of the importance of social distancing both in the workplace and outside of it.Management checks to ensure this is adhered to.One way system in shop and back shopSeparate donation centre and quarantine areaOne way system in & out of kitchen area.New communal area set up (social distancing)Appropriate PPE provided including Perspex masks, disposable face masks, gloves, aprons, till screenThe shop will have signs stating face coverings are mandatoryTo minimise the risk of transmission of COVID-19 during face-fit testing the following additional measures should be carried out –Both the fit tester and those being fit tested should wash their hands before and after the test.Those being fit tested with non-disposable masks should clean the mask themselves before and immediately after the test using a suitable disinfectant cleaning wipe (check with manufacturer to avoid damaging the mask).Test face pieces that cannot be adequately disinfected (e.g. disposable half masks) should not be used by more than one individual. Fit testers should wear disposable gloves when undertaking cleaning of the tubes, hoods etc. and ensure they remove gloves following the correct procedure (PDF)Reference <https://www.hse.gov.uk/news/face-mask-ppe-rpe-coronavirus.htm> Internal communication channels and cascading of messages through line managers will be carried out regularly to reassure and support employees in a fast changing situation. Line managers will offer support to staff who are affected by Coronavirus or has a family member affected.Regular communication of mental health information and open door policy for those who need additional support.Mental Health Awareness training rolled out to all staff | Shop ManagerShop ManagerShop ManagerShop ManagerHead of ResourcesAnd Shop ManagerShop MangerShop ManagerHR | 27.7.20 27.7.20 and ongoingongoing27.7.20 and ongoing20.7.20 |  |