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| Age Scotland LLL Logo RGB_small.jpg |  | Instruction to yourBank or Building Societyto pay by Direct Debit |
| **Please fill in the whole form including official use box using a ball point pen and send it to:** |  | **Originator's Identification Number** |
| Age ScotlandCausewayside House160 CausewaysideEdinburghEH9 1PR |  | **3** | **8** | **8** | **1** | **5** | **7** |  |  |  |
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|  | **Account Holders Contact Details** **House number of Name……………………………………………………****Street Name………………………………………………………………….****City…………………………………………………………………………….****Postcode………………………………………………………………………****Email……………………………………………………………………………****Phone Number………………………………………………………………..** **Preferred method of contact** **Email** **Address****Phone** |
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| **Name(s) of Account Holder(s)** |  |
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| **Bank/Building Society account number** |  |
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| **Branch Sort Code** |  | **Instruction to your Bank or Building Society**Please pay Age ScotlandDirect Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Age Scotland and, if so, details will be passed electronically to my Bank/Building Society. |
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| **Name and full postal address of your Bank or Building Society** |  |
| To: The Manager | Bank/Building Society |  |
|  |  |
| Address |  | Signature(s) |
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|  |  |  |
|  |  |  |
|  | Postcode |  | Date |
|  |  |  |
| **Reference Number (for Age Scotland purposes)** |  | **Amount of £\_\_\_ per month, quarterly, annually (please circle one)** |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | **Start date: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_\_\_** |
| Banks and Building Societies may not accept Direct Debit Instructions from some types of account |

This guarantee should be detached and retained by the Payer.

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| The Direct Debit Guarantee |
| * This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
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| * If there are any changes to the amount, date or frequency of your Direct Debit Age Scotland will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Age Scotland to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
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| * If an error is made in the payment of your Direct Debit, by Age Scotland or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society

– If you receive a refund you are not entitled to, you must pay it back when Age Scotland asks you to |
| * You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.
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Age Scotland, part of the Age UK family, is an independent charity dedicated to improving the lives of older people in Scotland, within a charitable company limited by guarantee and registered in Scotland.
Reg no: 153343 Charity No: SCO10100. Registered Office: Causewayside House, 160 Causewayside, Edinburgh, EH9 1PR