

Volunteers' Week 2026

During Volunteers' Week, Age UK is celebrating the incredible efforts of volunteers across our network of local and national organisations during 2025/26! **Let's shine a light on the power of volunteering through some fantastic numbers:**

Together, Local Age UK's, Age Cymru, Age Scotland and Age NI organisations involve

14,936
volunteers

in community-based services and support for older people.

Remarkably

155,349
e-Campaigners

volunteer with Age UK, helping to ensure the voices of older people are heard by Government.

Volunteers answered

34,406
calls

from older people through The Silver Line Helpline.

Volunteers helped to reduce loneliness through nearly

5,490,000
minutes of calls

with older people in the last year in the Telephone Friendship Service.

The Connect and Support team successfully handled

940
referrals

helping to link people to local and national services.

Retail had

4,348
volunteers

supporting our charity shops, contributing an incredible 894,974 hours of their time and dedication.

Age UK is proud to involve volunteers in a wide variety of roles, including:

The Telephone Friendship Service

Charity Shops

Engagement Consultative Network

Connect and Support

The Silver Line Helpline

Local Age UK, Age Cymru, Age Scotland and Age NI organisations

Your Voice Engagement Panel

Charity Events

Campaigns

Readers' Panel

Board of Trustees

Administration