

Volunteers' Week 2025

During Volunteers' Week, Age UK is celebrating the incredible efforts of volunteers across our network of local and national organisations during 2024/25! **Let's shine a light on the power of volunteering through some fantastic numbers:**

Together, Local Age UK's,
Age Cymru, Age Scotland and
Age NI organisations involve

15,074
volunteers

in community-based services
and support for older people.

Remarkably

642,817
e-Campaigners

volunteer with Age UK,
helping to ensure the voices
of older people are heard
by Government.

Volunteers answered

28,700
calls

from older people through
The Silver Line Helpline.

Volunteers helped to reduce
loneliness through nearly

5,300,000
minutes of calls

with older people in the last
year in the Telephone
Friendship Service.

The Connect and Support
team successfully
handled Over

720
referrals.

Each week Age UK charity
shops open for business
thanks to the efforts of

4,263
volunteers

Age UK is proud to involve volunteers in a wide variety of roles, including:

The Telephone Friendship Service
Charity Shops

Engagement Consultative Network

Connect and Support

The Silver Line Helpline

Local Age UK, Age Cymru,
Age Scotland and Age NI
organisations

Your Voice Engagement Panel

Charity Events

Campaigns

Readers' Panel

Board of Trustees

Administration